



Club & Playing Procedures during COVID-19 **Updated March 2021 – Relevant as of 29th March 2021**

These procedures have been produced in line with England Golf's 'Play Safe, Stay Safe' framework and adapted specifically for implementation at Theale, to operate safely for staff, members and visitors.

Open: The course, practice area and range are open and outdoor coaching is permitted.

Closed: The clubhouse is closed, and bathroom facilities are not currently in use.

We are operating from a window, where you can check in for golf, purchase range balls, golf stock and food and beverages for takeaway only.

Course set up

- No rakes in bunkers. Players may bring their own personal rakes, which should only be handled by that player and taken away at the end of their round
- Ball washers out of use
- Bins are in use
- Flagsticks are not to be touched by hand (even if using a glove/towel)
- Hole liners will remain in use to ensure easy retrieval of your ball

Before your round

- Four balls are permitted with no restriction on the mixing of households
- Your tee time must be booked in advance to ensure the safety of staff and golfers and lessen the chance of people congregating
- Tee times will be in 8 minute intervals
- Buggies & trollies are available for hire and will be sanitised before and after use. Trollies cannot be shared, and buggies can only be shared by members of the same household/bubble.

Arrival & waiting to play

- Please arrive dressed to play. Golf shoes should be changed in the car park.
- We ask that face coverings be worn when you interact with staff at the window to register for your round/make any purchases
- Please use contactless payment where possible.
- We will monitor the use of the practice putting green, and if required, priority will be given to the players in the next group due to tee off
- Takeaway food and drink will be available to those waiting to tee off, but all outdoor tables, chairs and benches will be removed to avoid congregation

During your round

- Remember to maintain social distancing; on teeing areas; when walking to the ball/searching for a ball/playing shots, and on the putting green
- Only pick up your own ball (do not touch stray balls)
- Bunkers – please make your best effort to smooth the sand using your club/feet/personal rake
- Do not touch the flagsticks
- If your ball lands within a club length of the yardage marker posts take a free drop 2 club lengths away, do not touch/remove the posts
- If using a scorecard, mark your own score and do not pass your scorecard onto anyone. A marker can mark your score on their card, to act as the verifier of your score and you can verbally confirm scores with your marker after your round. Your marker must be a club member

- Please remain mindful of your pace of play, general golf etiquette and do not hold up players behind you. Keep moving and enjoy your exercise.

After your round

The shoe cleaner is back in use. Please use the hand sanitiser provided.

Unless using a practice facility or ordering food and drink to take away and consume elsewhere, players should leave the site at the conclusion of their round so as to prevent congregations

In the event that you enter the building for any reason

- Face coverings must be worn
- We have a legal obligation to collect details of all members and visitors entering the clubhouse for track and trace

NHS QR codes are displayed at the entrance and throughout the club.

Download the NHS COVID 19 app via the following links and simply scan the code when you are at the club:

- For Apple: <https://apps.apple.com/us/app/id1520427663>
- For Android: <https://play.google.com/store/apps/details?id=uk.nhs.covid19.production>

If you do not wish to use the NHS QR code, you will need to enter your contact details via the following link (available via our website and ClubV1 members app)

<https://docs.google.com/forms/d/e/1FAIpQLSfbu8csiHMkep2mfP5sDa8C-m4qKtTBRRg4sOM1FMJMlkcWZA/viewform>

Please act responsibly to ensure the safety of all. These procedures have been implemented for your own safety. The club will take a zero tolerance approach on breaches of procedures.

All procedures will be continued to be reviewed and we welcome your feedback.

We look forward to seeing you.

Play safe and stay safe.

Enjoy your golf!

Read on if you require help with the submission of scores...

Submission of scores

If you have an active handicap - Use Howdidido app/web browser

Go to "Today's Golf" for competitions and casual rounds

Complete your "Sign in" before your round and complete your "Score Entry" after your round

Players are required to:

- Enter their marker by typing the surname of their marker and selecting the markers name from the drop-down list
- Enter their GROSS score for each hole
- Sign for the submission of their score

Keep hold of your own scorecard in case of any future queries.

Do not hand your card in at the club or submit in the scorecard box.

If you do not yet have an active handicap - Use ClubV1 app/web browser

Before your round:

- Signify your intention to submit a card:
Click on the 3 stacked lines at the top right and click on "Club Docs" > "Cards for handicap" > "Signify your intention to submit a card", Click "View", click on the link in the document and complete the form

After your round:

- Enter your score:
Click on the 3 stacked lines at the top right and click on "Club Docs" > "Cards for handicap" > Select the Red, White or Yellow tees "Scorecard Entry", Click "View", click on the link in the document and complete the form
- Players are required to enter the name of their marker and their GROSS score for each hole

Keep hold of your own scorecard in case of any future queries.

Do not hand your card in at the club or submit in the scorecard box.

You can also use the links below:

Signify your intention to submit a card: <https://forms.gle/DeqTmZAtqbCXQKtbA>

Enter score for Red Tees: <https://forms.gle/dieCKe3Gby6DfwXx8>

Enter score for Yellow Tees: <https://forms.gle/9cWpfBcKT4t1o2Ki7>

Enter score for White Tees: <https://forms.gle/BUcqDZMR1MAhVZMu8>