

# ALSAGER

## GOLF & COUNTRY CLUB

---

### Golf Event - Booking Terms & Conditions

1. All bookings will remain provisional until confirmed by submission and receipt of:
  - a fully completed booking form signed by the event organiser
  - terms & conditions signed by the event organiser
  - counter signature of the booking form by the Alsager Golf & Country Club (AG&CC) Operations Manager, Head Chef, Bar Manager or Club Professional
  - the appropriate non-refundable and non-transferable deposit
2. Provisional bookings will only be held for 7 days unless alternative arrangements have been agreed in writing. Alsager Golf & Country Club (AG&CC) reserves the right to release provisionally booked dates without notice if a booking fee has not been received within the agreed period
3. All prices quoted at the time of booking include VAT, where applicable, at the current rate. AG&CC reserves the right to amend the price upon written notice to the client in order to reflect any change in VAT.
4. If additional goods or services are provided to the customer, the customer shall pay the standard charges at prevailing rate on the day that they are provided.
5. In the event of cancellation the following are the maximum charges that will apply in addition to the forfeiting of the non-refundable and non-transferable deposit paid (in all cases the percentages will be calculated on our reasonable estimate of anticipated turnover from the booking):
  - With 4 weeks notice or less - 25%
  - With 1 weeks notice or less – 50%
  - AG&CC will endeavour to replace any cancelled bookings. If successful, this will be reflected in any final cancellation charge
6. Final numbers must be notified at least 7 days prior to the event. This will be the minimum number for which you will be charged in accordance with our minimum number requirements. Failure to notify final numbers will incur charges on the numbers originally specified in the booking or the actual number of guests that attended whichever is the greater. If numbers drop by more than 10%, cancellation charges will be calculated in accordance with paragraph 4. Should numbers attending exceed those numbers booked and/or finalised AG&CC will endeavour to cater for such additional numbers but cannot guarantee such. Where numbers are in excess of the booked / final numbers provided, and AG&CC is able to cater for such, then the actual number attending will be the number for which you will be charged.
7. An invoice for 50% of the cost of green fees, food and pre-ordered drinks content of the event will be submitted to you 5 days prior to the event based on the numbers booked / provided at that time. This invoice must be paid in full 2 days prior to the event or on the day of the event if this has been specifically agreed in writing. An invoice will be raised on the day of the event for the remaining 50% of the cost of green fees, food and pre-ordered drinks content of the event and any further charges for additional final numbers, services provided, etc. and shall be payable in full on the day. We accept most major debit and credit cards but credit card payments will be subject to an additional 2% surcharge. If, in limited instances only, a credit arrangement has been specifically agreed in writing, terms are strictly payment within 14 days from the date of invoice. We reserve the right to apply an interest charge of 3% above the base rate per month on outstanding amounts.

8. AG&CC accepts no responsibility for loss or damage to any property of the customer or its guests other than such as may be caused as a direct result of any negligent or fraudulent act or omission of AG&CC. Any damage to the building or its contents caused by the customer or its guests is the responsibility of the customer. The customer agrees to pay AG&CC the full cost of any property which is stolen or damaged beyond repair. Where property is damaged yet repairable the customer will pay all costs incurred to rectify the damage. Should the customer wish to fix items to the walls, floors or ceilings, AG&CC consent is required in advance.
  
9. By paying a green fee society players become a member of AG&CC for the day and as such are insured under AG&CC golf insurance. This does not remove the responsibility of every society player to act in the interests of all AG&CC users and members of the public from the viewpoint of health and safety. A health and safety policy will be made available prior to play and all society players will be deemed, by virtue of playing golf, to have familiarised themselves with and accepted the content of this policy.
  
10. 'Force Majeure' means any circumstance beyond the control of AG&CC including, but not limited to acts of God, fire, explosion, adverse weather conditions, flood, earthquake, terrorisms, riot, civil commotions, war, hostilities, strikes, work stoppages, slow-downs or other industrial disputes, acts of government, lack of power and delays by suppliers or materials shortages but for the avoidance of doubt, nothing shall excuse the customer from any payment obligations under the contract. If AG&CC is prevented or hindered from hosting the event by a Force Majeure Event, then AG&CC will endeavour to provide a suitable resolution.
  
11. Under the new Licensing Act anyone who looks under the age of 21 years will be asked to show identification. Accepted forms of identification are: driving licence or passport. Failure to produce identification will result in the refusal of service of alcohol.
  
12. Cars are parked on the premises or within the grounds of AG&CC entirely at the owners risk and AG&CC disclaims liability for any damages to, theft from or theft of, the customer's vehicles howsoever sustained.
  
13. Should the customer choose to employ the services of a third party supplier, AG&CC shall require a copy of the supplier's insurance policies at least one month prior to the event. If the supplier fails to provide proof of insurance the suppliers shall not be permitted into Alsager Golf & Country Club for the event, and AG&CC shall bear no liability to the customer. All displays/equipment must comply with statutory codes and regulations.
  
14. Any customer wishing to raise objections or queries concerning their accounts must do so in writing within 7 days of the invoice date. Whereupon any amount not in dispute shall be paid in accordance with the payment terms and any balance immediately upon the amount being agreed between Alsager Golf & Country Club and the customer.

I/we accept the above terms and conditions as set out by Alsager Golf & Country Club.

**Signed:** \_\_\_\_\_ **(Organiser Name)**

**Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Counter Signed:** \_\_\_\_\_ **(AG&CC Representative)**

**Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_