



## **CLUBHOUSE SAFETY MEASURES**

In order to keep our Staff and customers safe and in line with the current government guidelines for catering establishments, we have implemented a number of safety measures as follows:-

1. Social distancing must be adhered at all times anywhere on the club premises.
2. Bottles of hand sanitiser are located inside and outside the building. Please make sure you use these before entering the building.
3. Please follow the government instructions at all times. If you are feeling unwell, please stay at home to ensure the safety of our staff and your fellow members. If you become unwell and start showing COVID symptoms please contact a member of staff.
4. We ask that you continue to arrive 10 minutes before your tee time and ask that you do not enter the clubhouse before you play. Drinks and snacks will be available from the hatch at the back of the 9th for you to take with you while you're on the course.
5. Toilets will have restrictions – A traffic light system will be in place and only one person will be able to use the toilets at any one time. The toilets will be checked and cleaned at regular intervals by a member of staff. Please note that both the mens and ladies toilets are now open but the changing rooms are out of use.
6. The clubhouse can only safely seat 32 people inside and cannot permit any standing. This is to ensure that customers can reasonably follow social distancing guidelines. We also have outside seating if you wish to sit outside.
7. Can we remind customers who are accompanied by children that you are responsible for supervising them so they are abiding by the social distancing guidelines.
8. Food must be ordered from the bar. Each table will be numbered and we ask that you give this number when ordering. When your order is ready a member of staff will call out your number and place the food on the table located outside the kitchen for collection. This will minimise contact. When you leave your table please ensure that you then place your dirty plates and cutlery into the container by the kitchen for a member of staff to collect.
9. You will not be allowed to sit or stand at the bar to consume drink. Drinks can be ordered from the bar and we have installed a plastic screen with a hatch where you can pay. You will then be asked to return to your table whilst the order is prepared. When your order is complete your table

number will be called and you will be able to collect your order from the table located next to the bar / kitchen. All dirty and empty glasses must also be returned to the same area as the plates and cutlery.

10. Tables and chairs will be thoroughly cleaned after use. A sign will be located on each table to say if the table is clean or awaiting attention. Before leaving your table can you please ensure that you turn the sign to say it needs cleaning so a member of staff can sanitize the area.

11. The serving hatch located at the 9th tee will be available for food and beverages. We ask that when you have purchased your refreshments, that you then leave the area and make the most of our outside seating area located at the back or the chairs at the front of the clubhouse. Please note that no food may be consumed on the front patio area.

12. We are required to record details of who is in the clubhouse and non-members will be asked for names and contact details in the event they need to be reached as part of the Governments Track and Trace programme. These details will be kept for 21 days and then destroyed.

13. Please do not move any of the tables and chairs as these have been placed to maintain a safe minimum social distancing.

14. We recommend to save time that you place your food order for collection at the 9th to consume on the course, or after your game to be consumed in the clubhouse or outdoor seating. Call or text either from the 8th or 18th tees. The catering mobile number is 07538 321787.

15. We will be offering a reduced food and drinks menu for the time being to try and reduce waiting time in the clubhouse. A copy of the menu is available by clicking on 'Read More' below.

This is a learning curve for us all, so please bear with us while we find our feet. If you have any concerns please feel free to speak to a member of staff and we will endeavour to help you in any way that we can.

*July 2020*