



# ClubV1 Members Hub

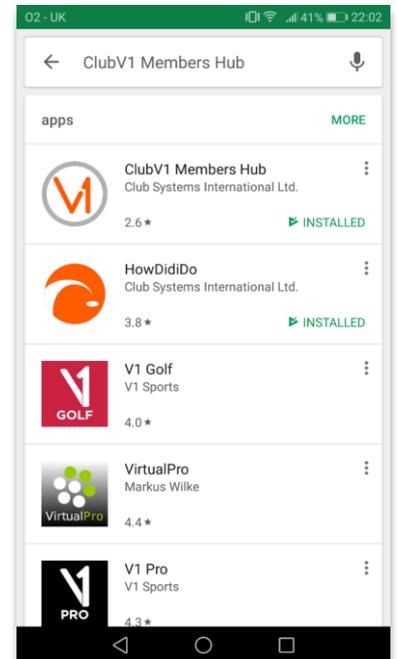
# Accessing ClubV1 Members Hub

## Download

The ClubV1 Member App is available for Android or Apple IOS for free. Search for 'ClubV1 Members Hub' in Playstore or IOS Apps.

Or use the following URLs:

- Android: <https://play.google.com/store/apps/details?id=com.clubsystems.clubv1hub>
- Apple: <https://itunes.apple.com/gb/app/clubv1-members-hub/id1247886260?mt=8>



## Web Browser

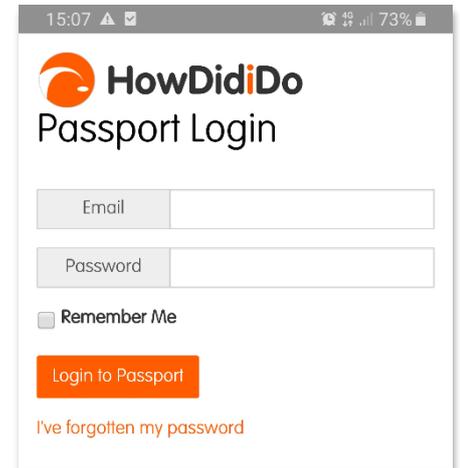
To access the Members Hub from your web browser simply type in <https://hale.hub.clubv1.com> to your address bar.

# Login / Registration

When you first start up the App or visit the website you will be presented with the login screen. Here you will find two options. Login or Register.

## Login

If you have already got a HowDidiDo account all you need to do is put in your HowDidiDo Login details. If you have forgotten your password you can also request a password reset from here as well by tapping on the I've Forgotten my password link in orange.

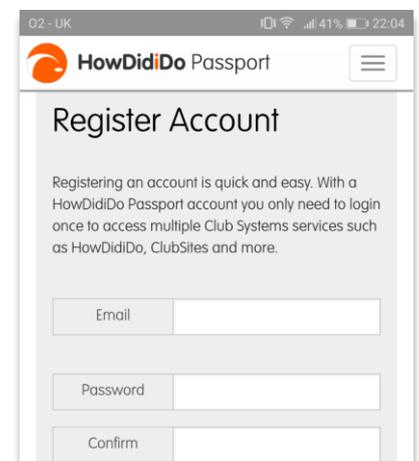


The screenshot shows the 'HowDidiDo Passport Login' screen. At the top, there is a status bar with the time 15:07 and battery level 73%. Below the status bar is the HowDidiDo logo and the title 'Passport Login'. There are two input fields for 'Email' and 'Password'. Below these fields is a checkbox labeled 'Remember Me'. At the bottom, there is an orange button labeled 'Login to Passport' and a link in orange text that says 'I've forgotten my password'.

## Registration

If you do not already have a HowDidiDo account you will need to tap register and fill out a simple form. You will then get a verification email with a link you will need to tap.

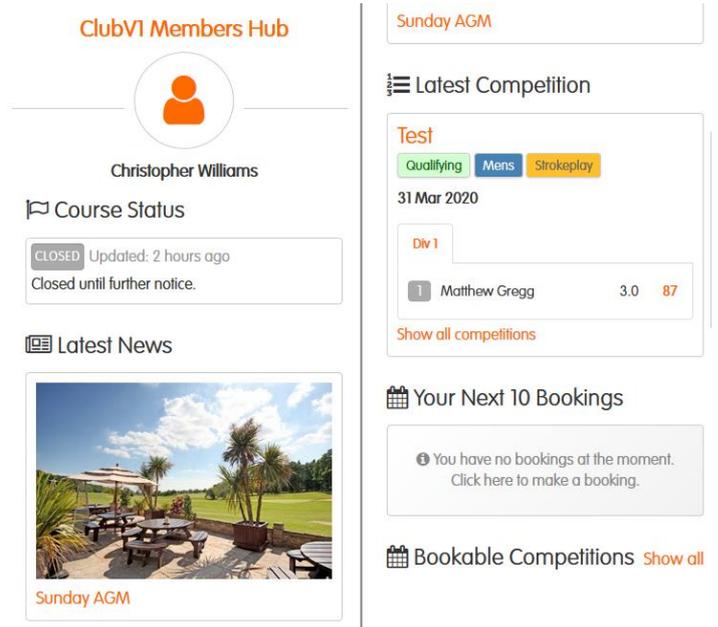
Please note the email address you are using will need to match with the email address you club store for you.



The screenshot shows the 'HowDidiDo Passport Register Account' screen. At the top, there is a status bar with the time 22:04 and battery level 41%. Below the status bar is the HowDidiDo logo and the title 'Passport Register Account'. There is a paragraph of text explaining that registering an account is quick and easy and that it allows access to multiple Club Systems services. Below the text are three input fields for 'Email', 'Password', and 'Confirm'.

# Dashboard

The Dashboard is the central hub where you access information from the club and your bookings, tee times, billing information and much more.



The dashboard is titled "ClubV1 Members Hub" and features a user profile for Christopher Williams. It includes several sections:

- Course Status:** A "CLOSED" status with a note "Updated: 2 hours ago" and "Closed until further notice."
- Latest News:** A featured image of a golf course patio area with the caption "Sunday AGM".
- Latest Competition:** A section for a "Test" event on "31 Mar 2020". It lists categories "Qualifying", "Mens", and "Strokeplay". A specific result for "Div 1" shows "Matthew Gregg" with a score of "3.0" and "87". A link "Show all competitions" is provided.
- Your Next 10 Bookings:** A message stating "You have no bookings at the moment. Click here to make a booking."
- Bookable Competitions:** A link to "Show all" bookable competitions.

At the bottom of each page is the contact link. Tapping on this will bring up the Contact Menu. This menu lets you:

1. See the club on Google Maps
2. Email the club
3. Phone the club
4. See the Member Directory list (explained below)
5. See the Club Facebook Page
6. See the Clubs Twitter Feed.



The "Contact" menu is displayed with the following information and options:

**SUPPORT GOLF CLUB (SGC)**  
49 Peter Street, , Manchester, Greater Manchester, M2 3NG, England

Buttons available in the menu:

- Map
- Email
- Phone
- Members
- Facebook
- Twitter

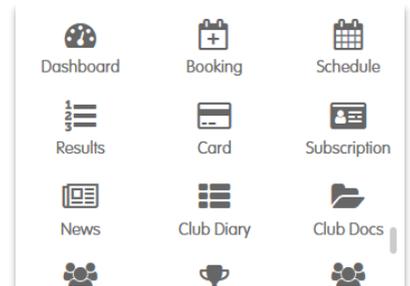
A "Close" button is located at the bottom right of the menu.

# Menu

The menu is situated in the top right of the App and look like three horizontal lines in a square.



The menu gives you access to the many features available on the Members App.



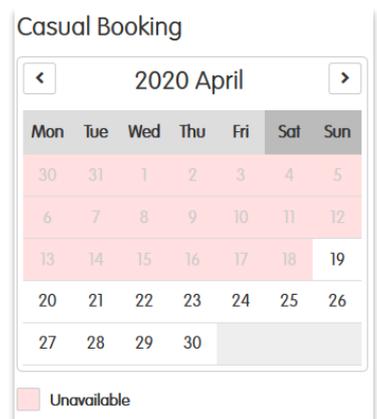
# Bookings

## Casual Booking

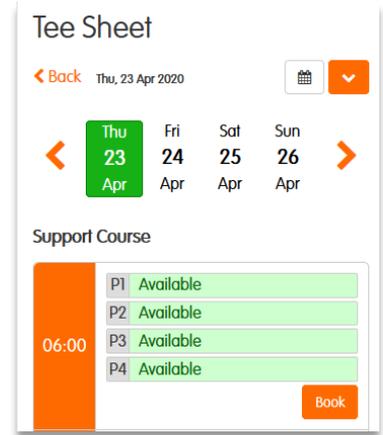
The Casual Bookings page gives you access to see the casual booking sheet.

With this you can tap on an available day and it will load the tee sheet for that particular day.

From there you can then book a slot for a casual round of golf by tapping on the book icon in an available slot.



This will then load up the booking screen, where you can add a member or a guest clicking on the corresponding green icons. Then you just need to tap on confirm.



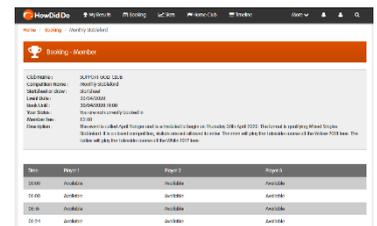
Bookings Continued

## Bookable Competitions

Here is listed in date order your clubs upcoming competitions that you can book into.

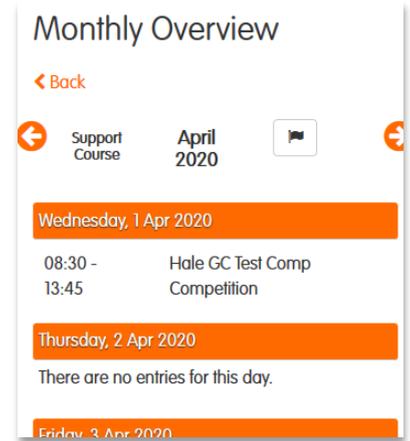


All you need to do is tap on the name of the competition and you will be taken to the tee sheet for that competition on HowDidiDo.



## Schedule

This shows you the competitions that your club planning to run throughout the month.



**Monthly Overview**

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Support Course    April 2020

**Wednesday, 1 Apr 2020**

08:30 -      Hale GC Test Comp  
13:45      Competition

**Thursday, 2 Apr 2020**

There are no entries for this day.

**Friday, 3 Apr 2020**

## Results

This lists the competitions results. You can filter by gender, and to see the results of a competition you just need to tap its name in orange.



**Competition Results**

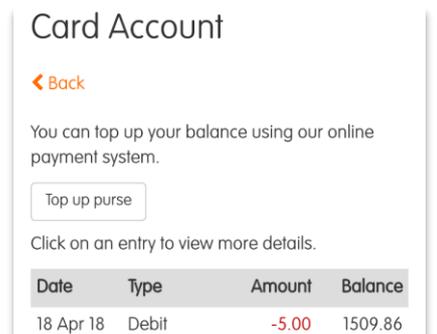
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♂ Gender ▾

31 Mar 2020	<b>Charity Cup</b> Mens Strokeplay
18 Mar 2020	<b>Captains Challenge</b> Mens Strokeplay

## Card Account

You can see your swipe card charges from competitions and the bar. Each item can be tapped so you can see what was included in that transaction.



**Card Account**

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You can top up your balance using our online payment system.

Top up purse

Click on an entry to view more details.

Date	Type	Amount	Balance
18 Apr 18	Debit	-5.00	1509.86

## Subscription

This is your membership account balance, you can keep of your bills and payments and let you know what your current account balance at your club.

## Membership Account

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Your account balance is **-£2162.85**

Below are bills and payments for current and last 2 years.

Date	Type	Amount	Balance
16 Jan 18	Annual Bill	-1735.50	-2162.85
14 Dec 17	Payment	1000.00	-427.35
09 Nov 17	Payment	33.31	-1427.35

## News

This is your club news section, if your club has posted news articles you find them here. Each news item has a quick overview of the article about and an option to read more which you can tap.

## Club News

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### Sunday AGM

Sunday AGM

This Sunday will be our AGM meeting all members are welcome!

🕒 Published 20/02/2020

[read more](#)

## Club Diary

Here you can keep track of all the events your club is running so you never miss a function. Each entry can be tapped to see further information.

## Club Diary

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April 2018



Date	Events
Thu 19	<b>Mens Stableford 1 - 2018</b> Competition
Mon 23	<b>St Georges Day Golf &amp; Dinner</b> Club News

## Club Docs

If your club has uploaded any documentation such as AGM minutes, they can be viewed here. Again it is a simple tap on the title of the document and you will get the option to view it.

Document Folders

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Folder Name	Documents
 Genis	0
 Ladies	0
 Juniors	0

## Members

This is the clubs members list. You can search for people at the club, filter by gender and handicap category. Tapping on a name will give you that person details if they have made them available. You can hide your details under the privacy section which is explained further down.

Member List

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search list by surname

♂ Gender ▾    ♿ Hcp ▾    ↺ Reset

 Alderman, W E	14
 Alderman, Joseph	N/A
 Alderson, W J	10
 Ashaf, A	N/A
 Barker, Lily	34c
 Barlow, M	7

## Knockouts

Knockouts gives you the list of knockouts the club running, as always the title can be tapped for more information. You enter knockouts from here and view draws.

Knockouts

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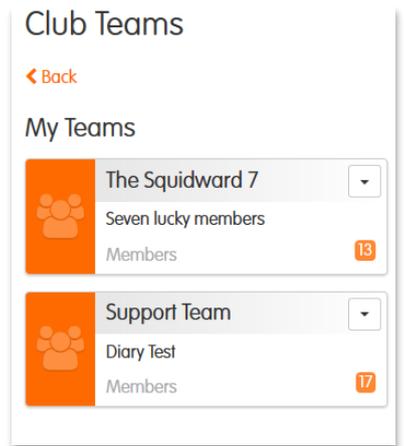
Available Knockouts

	Mens Pairs Knockout 2018 ▾ Mens / Team <span style="float: right;">✓ Entered</span>
	Mens Knockout 2017 ▾ Mens / Singles

Contact| Privacy| Terms and Conditions| Support  
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## Club Teams

Club Teams gives you the option to see your current teams, and teams which are available to join. There is a button can be tapped to the right of the team name which will give you more information including upcoming fixtures, let you set your availability and apply to join if you are not a member.



## Club Forum

This will link you your clubs forum on HowDidiDo.

## Club Website

This will open the clubs website.

## Profile

Allows you to manage your ClubV1 user profile. When you have altered any information in the profile that change is sent through to your club to accept or reject the change. Profile picture can be optionally submitted to ClubV1.

### Your Profile

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**Christopher Williams**  
Your handicap is 16c (16.0)

You can update your details using the form below.

**Forename**

**Surname**

**Email**

## Privacy

The privacy section allows you to decide what other members of the club are allowed to see under the members section of the app. You just need to tap the tick box of what you want to show and then click save.

### Privacy Settings

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Please tick the contact details that you wish to be visible to other members in places such as the member list.

Social Media ID's are updated via your profile section of the ClubV1 Members Hub and will be submitted back to your club. Allowing any Social Media ID's to be visible will allow other members to contact you via that social media account.

- Email
- Mobile
- Home Phone Number
- Home Address
- Facebook
- Twitter
- Instagram

## Switch Clubs

This will allow you to change the hub to another club. You will be taken to a screen which shows each club you are linked to, and you can also search for a new club to link to if you have a membership with them.

### Switch Clubs

Linked Clubs

Choose a club below to navigate to your member hub immediately.

 EAST DEVON GOLF CLUB

 SUPPORT GOLF CLUB

Search for Clubs

If you're a member of a club that uses the ClubV1 Members Hub, please click below to search for clubs that you may link to.

 Search For Clubs

## Unlink Club

This will let you unlink yourself from a club if you have left it.