



HowDidIDo Clearing Application Cache

Laptop/PC/Mac

FireFox Browser

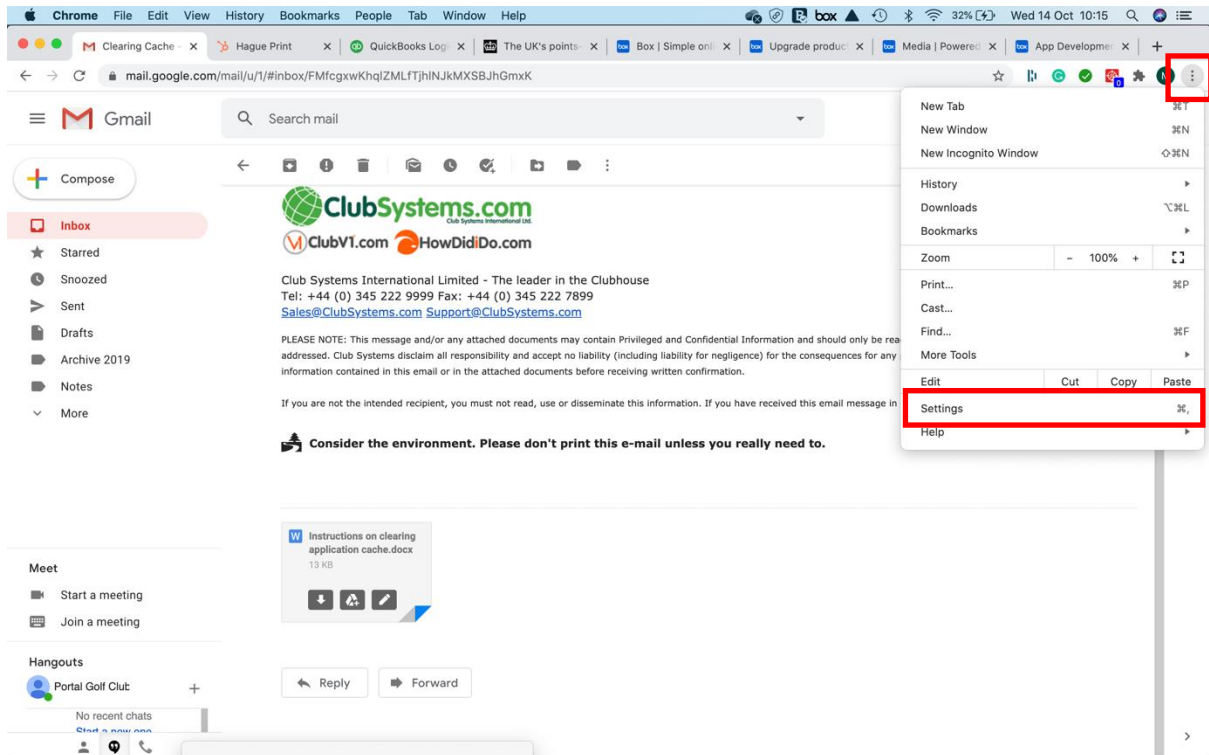
1. Click on the menu button (Three Lines) and select Options
2. Select Privacy & Security
3. In the Cookies and Site Data section, click Clear Data
4. Select both of the boxes
5. Select Clear

Safari Browser

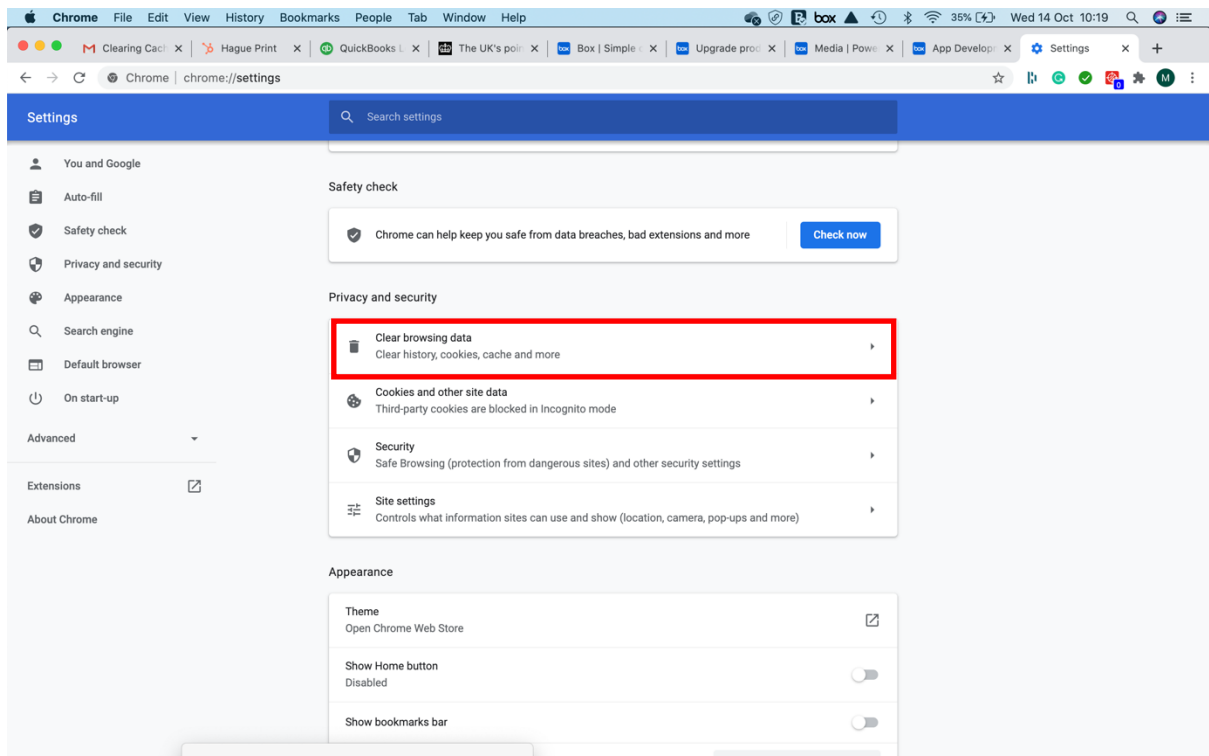
1. Click on the Safari icon  and select Preferences
2. Select Privacy > then Manage Website Data > then Remove All
3. In the Safari app  on your Mac, choose History > Clear History, then click the pop-up menu.

Google Chrome Browser

1. Click on the menu button (Three Dots) and select Settings



2. Click on Privacy and Security
3. Click Clear browsing data



4. Tick all three boxes

5. Select Clear Data

Clear browsing data

Basic Advanced

Time range All time

Browsing history
Clears history from all signed-in devices. Your Google Account may have other forms of browsing history at myactivity.google.com.

Cookies and other site data
Signs you out of most sites. You'll stay signed in to your Google Account so that your synced data can be cleared.

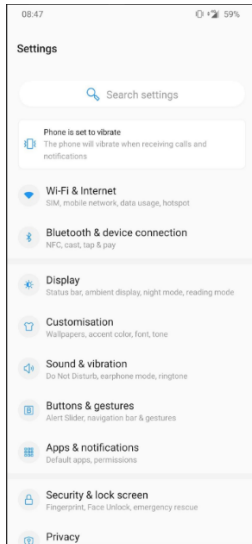
Cached images and files
Frees up 296 MB. Some sites may load more slowly on your next visit.

Cancel Clear data

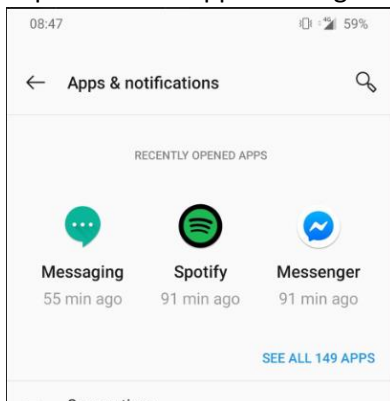
Smartphone

Android:

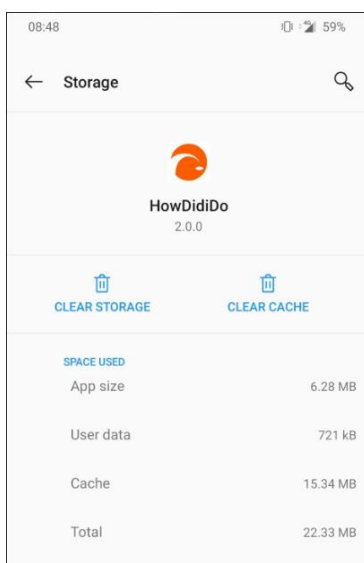
1. Open the settings
2. Tap the Apps & Notifications heading



3. Tap the See all Apps heading

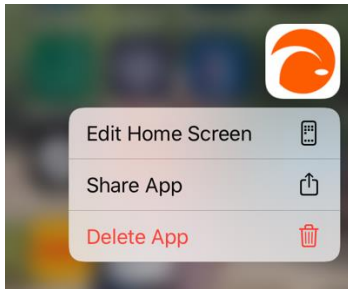


4. Find and Select HowDidIDo
5. Tap Clear Cache

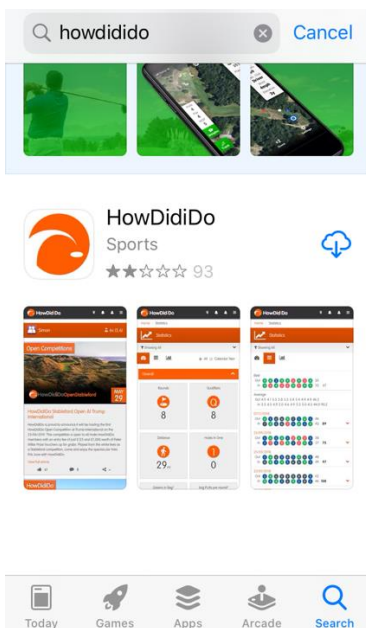


iOS:

1. Find the HowDidIDo app on your home screen
2. Hold your finger on the app
3. Delete App



4. Go to the App Store
5. Re-download HowDidIDo



Alternative iOS

1. Open your settings
2. Tap General
3. Tap iPhone Storage
4. Find and tap HowDidIDo
5. Delete App
6. Go to the App Store
7. Re-download HowDidIDo