



ClubV1 Member Hub/App

Neil McCluskey Senior Account Manager



Agenda

- Introduction to ClubV1 Member Hub/App
- Downloading ClubV1 App
- Using ClubV1 App
- Q&A









Features Overview

Features are being added all the time to the hub, however here is an overview (Mar 2018)

- * The HUB is a fully responsive secured area, containing Member information which is automatically updated and driven by **ClubV1**.
- * The hub can be used as an Android/Apple app or just as a Members area from a 3rd party website.
- * User friendly Navigate using keyboard or mouse, touch pad or touch screen.
- * Browser compatibility Works on Google Chrome, Mozilla Firefox, Opera, Safari and even Internet Explorer.
- * It is the central HUB for members to access all information.
- * The design will be used on other member facing products to enhance and improve the user journey and familiarity.
- * This is a great tool to supply the membership with valuable information in real-time.
- * Take the workload away from the office, allowing members to update the personal information.









Download

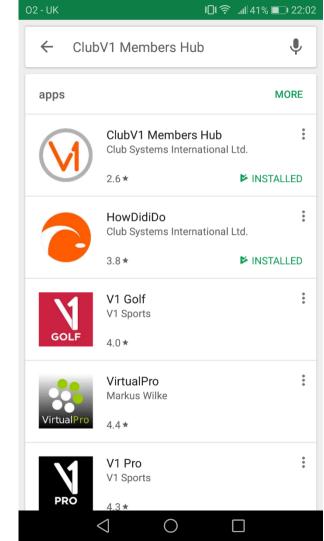
Free ClubV1 Member App for android or Apple IOS. Search for 'ClubV1 Members Hub' in Playstore or IOS Apps.

Or use the following URLs which can be sent as an email from ClubV1 to all Members:

Android:

https://play.google.com/store/apps/details?id=com.clubsystems.clubv1hub Apple:

https://itunes.apple.com/gb/app/clubv 1-members-hub/id1247886260?mt=8











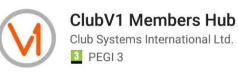


ClubV1

Members Hub

Install on your phone, tablet or IPad





UNINSTALL

OPEN

Contains ads



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Sports

Similar

ClubV1 Members Hub





















ClubV1

Members Hub

Once installed put the shortcut on your home screen so it is easily accessible.















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ClubV1



ClubV1 Hub

Web Browser

Accessible using your web browser

URL for GCMA East Anglia:

http://gcmaeastanglia.hub.clubv1.com



GCMA (East Anglia)

ClubV1 Members Hub



You can log in using your HowDidiDo Passport credential.



If you do not have a HowDidiDo Passport account, click here to create one.

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ubSystems.com

Login / Registration

- The club crest is maintained via ClubV1 Settings
- The Short club name is maintained in ClubV1 Settings
- Member needs unique email address which is registered in ClubV1
- Member log can using HowDidIDo Passport details already registered
- New users would need to register



ClubV1 Members Hub

→ Passport Log In

You can log in using your HowDidiDo Passport credential.

Passport Registration

If you do not have a HowDidiDo Passport account, click here to create one.

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Register

- Use the same email address as stored in your ClubV1 Member record
- Email template available in ClubV1 to send out to all Members
- Member Validation required
- Email verification process used

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Surname				
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Dashboard (1 of 4)

- Facility to allow the Members to change the profile picture.
- Course Status Realtime updated course status maintained by ClubV1 Home
- Latest Club News Article Maintained from ClubV1 > Communications > Club News.

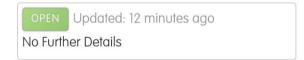


ClubV1 Members Hub



Neil McCluskey

Course Status



■ Latest News













Dashboard (2 of 4)

- Upcoming / Next bookings Maintained from HowDidiDo competition bookings being available.
- If BRS is used Facility to book via BRS. This utilizes the single sign on and automatically logs the member into BRS.



■ Latest Competition



Mary Your Next 10 Bookings

1 You have no bookings at the moment. Click here to make a booking.





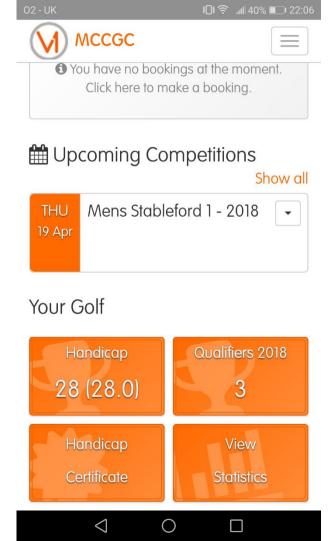






Dashboard (3 of 4)

- Handicap Information displayed directly from the ClubV1 record
- Handicap Stats Powered by HowDidiDo
- Handicap Certificate Powered by HowDidiDo
- Qualifiers Displays the number of qualifiers this year that the member has entered directly from ClubV1













Dashboard (4 of 4)

- Membership Account balance displays the members subscription balance
- Purse Balance 1 Displays the till balance on Purse 1 directly from ClubV1
- Purse Balance 2 Displays the till balance on Purse 2 directly from ClubV1 * if multipurse is used
- Purse Balance 3 Displays the till balance on Purse 3 directly from ClubV1 * if multipurse is used



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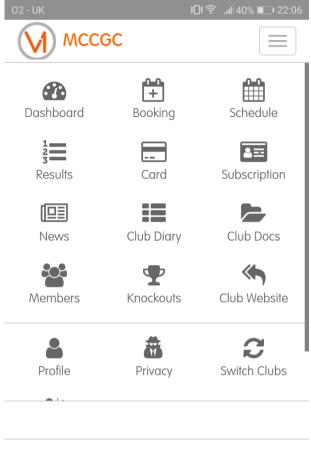


Menu Options

Comprehensive suite of features available through the responsive menu

Contact

- Allows members to email the club.
- Allows members to call the club,
- Allows members to view the clubs Facebook page,
- Allows members to view the clubs Twitter feed.



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Profile (1 of 3)

- Allows the member to manage their ClubV1 user profile, sends changes through to ClubV1 for an admin user to accept or reject the change,
- Profile picture can be optionally submitted to ClubV1
- Realtime update of information. (Subject to device Cache)



Your Profile





Neil McCluskey Your handicap is 28 (28.0)

You can update your details using the form below.

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Neil



ClubV1

HowDid Do

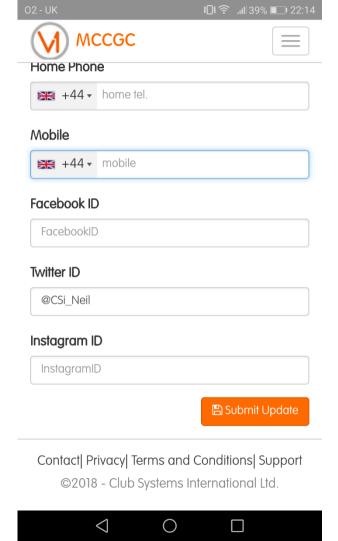






Profile (2 of 3)

- Once details have been amended choose Submit Update
- Changes need to be verified by Admin user in ClubV1





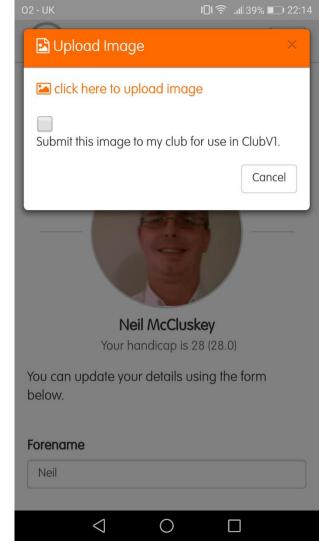






Profile (3 of 3)

- Members profile picture. Can be edited by the member
- Option to upload image to ClubV1 to be verified by Admin user













ClubV1 App Privacy

- Allows the member to choose if they want to display their email address and telephone number to other members.
- Default setting of whether visible or not is set in ClubV1
- Contact details of Members who do not register are not be visible

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Privacy Settings



Please tick the contact details that you wish to be visible to other members in places such as the member list.





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Club News

- Full access to all public club news articles created via ClubV1 sent to the members
- Image, Headline and story for the members to read
- Multiple URL links to thanks sponsors, link to charity donation pages etc
- Push Notification when a news article is sent





Club News

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GCMA Spring Meeting

GCMA Spring Meeting

GCMA Spring Meeting

To be held at Colchester GC starting 9:30am

Thanks to our sponsors Club Systems for the use of ClubV1







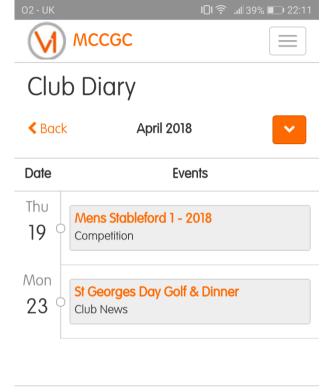






Club Diary

- This is a club schedule of all public made events that are created in the ClubV1 diary
- All competitions show with the competition description
- Allows the member to download the event to their local device calendar
- View all days or just days with events



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Documents (1 of 2)

- View important member documents uploaded by the club via ClubV1
- Create unlimited folders with unlimited Minutes, documents for Policies. Section/Competition Rules etc

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Document Folders

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Folder Name	Documents
► Gents	0
Ladies	0
► Juniors	0
► Minutes	1
Competitions	2
Policies and Procedures	1

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Documents (2 of 2)

- Upload unlimited documents
- -- Simply click on the document to view
- Shortcuts to same documents can be used on the public website (e.g. application forms)



Policies and Procedures



Name	Uploaded
GDPR Statement - CSI and BRS.PDF	18/04/2018

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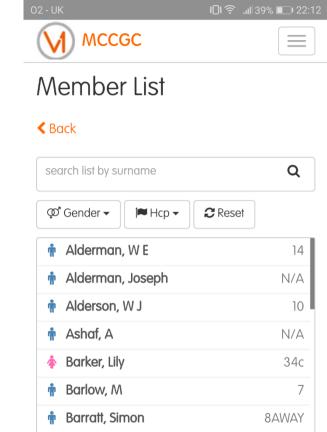






Member List

- View and contact fellow members through the member list,
- View the handicap for the member,
- Click to contact the member via email or telephone,
- Filter the list by gender, handicap category or just search.



N/A

N/A

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Brogan, S

Charlton, Lisa

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n Doyle, Robert











Booking

- Make a competition booking via HowDidiDo, remember this is fully integrated so the member will not need to login again.
- Display upcoming competitions that are available to be booked into, or that you are already booked into.
- Make a casual booking with other members or guests via ClubV1 booking
- Allow the user to make a BRS booking if you are using BRS as your booking supplier. (Competitions, Opens or Casual/Social)
- Choose to run BRS competition booking, BRS Casual golf or HowDidiDo competition booking



Upcoming Competitions



Casual Booking



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Results

- View an overview of all competition results by division
- Filter specific genders or mixed events
- Click through to HowDidiDo to gain full statistical analysis of the competitions



Competition Results



Ø Gender ▼

22 Jan 2018	Club Medal (Mixed) Mixed Strokeplay
04 Jan	Mens Stableford - Jan
2018	Mens Stableford
04 Jan	Mens Medal - Jan
2018	Mens Strokeplay
05 Jul	Winter Comp
2017	Mens Stableford













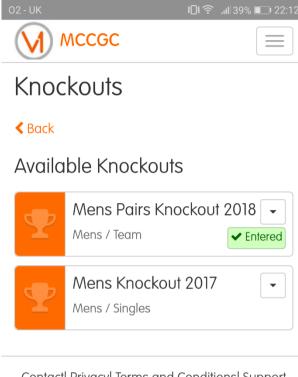






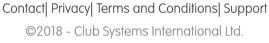
Knockouts (1 of 3)

- View Knockout Comps















Knockouts (2 of 3)

- View Full Knockout Rules
- Enter Knockouts





Mens Pairs Knockout 2018

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Team:	N. McCluskey / M. McCluskey
Format:	Team
Gender:	Ť
Course:	18 Hole Course
Sign in opens:	01/01/2018 06:00:00
Sign in until:	28/02/2018 18:00:00
Rules:	Mens Pairs knockout 18 hole comp to be played between 1st April and 1st September Select your own pairs. Both players must have a competitive handicap to be eligible.





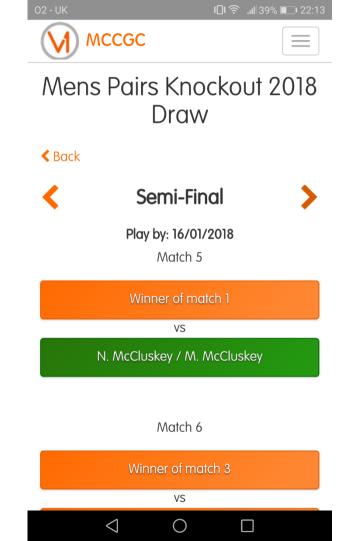






Knockouts (3 of 3)

- See Full Draw List
- Contact Opponent
- Notify All Entrants by Email in ClubV1
- Contact Opponent
- Enter Results
- Automatic Email notification of next round opponent













Subscriptions

- Displays the members account balance at the club. (How much they owe/in credit)
- Displays all bills and payments for the current year associated with the member.
- Facility under development to allow the member to pay for bills utilising HowDoiPay. (Needs to be enabled by the club)





Membership Account



Your account balance is -£2162.85

Below are bills and payments for current and last 2 years.

Date	Туре	Amount	Balance
16 Jan 18	Annual Bill	-1735.50	-2162.85
14 Dec 17	Payment	1000.00	-427.35
09 Nov 17	Payment	33.31	-1427.35
09 Nov 17	Bill	-33.31	-1460.66
09 Nov 17	Payment	1665.50	-1427.35
09 Nov 17	Annual Bill	-1665.50	-3092.85
13 Oct 17	Payment	1665.50	-1427.35
13 Oct 17	Annual Bill	-1665.50	-3092.85
13 Oct 17	Payment	33.31	-1427.35











Card Account

- Allows members to view each EPOS purse in a statement view,
- Allows members to view each individual transaction made on each of the 3 available EPOS purses.





Card Account



You can top up your balance using our online payment system.

Top up purse

Click on an entry to view more details.

Date	Туре	Amount	Balance
18 Apr 18	Debit	-5.00	1509.86
17 Apr 18	Debit	-60.00	1514.86
17 Apr 18	Debit	-50.00	1574.86
17 Apr 18	Debit	-3.00	1624.86
17 Apr 18	Debit	-3.00	1627.86
17 Apr 18	Credit	20.00	1630.86
17 Apr 18	Credit	50.00	1610.86
17 Apr 18	Credit	50.00	1560.86





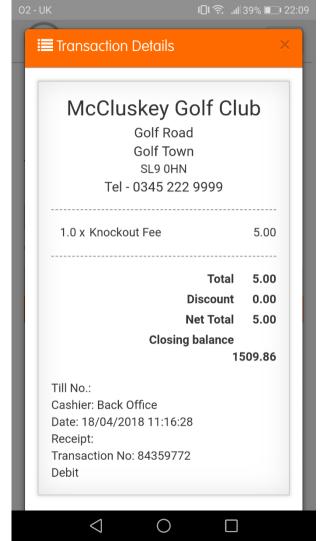






Member Card Transaction

- Show the equivalent of an electronic receipt for each transaction







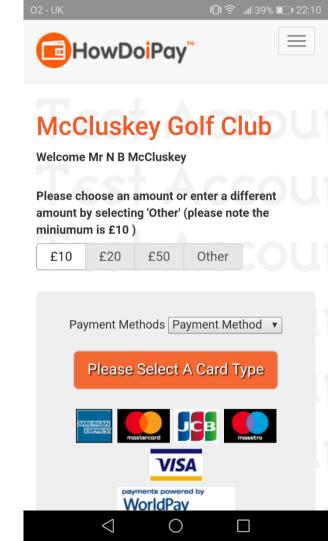






Member Card Topup

- Facility to allow member to topup card through the app utilising HowDoiPay. (Needs to be enabled by the club and requires a WorldPay or SagePay merchant account)













Switch Clubs

Allows the member to switch between hubs if they are member of multiple clubs



Switch Clubs

Linked Clubs

Choose a club below to navigate to your member hub immediately.







Additional Clubs

If you're a member of another club that uses the ClubV1 Members Hub. please click below to











THANK YOU

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