



Our Privacy Policy

Your privacy is extremely important to us. This policy explains what personal information we have, how we use it and how you can check and update any of your personal information. For the purposes of this Privacy Policy, "we" means Bishopswood Golf Club.

Why do we collect your personal information?

We collect information to help manage your membership:

- To deliver services relevant to you (whether we provide them or not).
- To improve our services and develop new ones.

The type of Information we have

- Your name, address, gender, age, handicap etc.
- Your interests and preferences.

Where do we get your information?

We collect information mainly when you join, contact us and when you use our services. For example when you:

- Get in touch with us to ask something.
- Go to our website.
- If you are aged 16 or under please make sure that you have your parent/guardian's permission before giving us your personal information. Where possible, we will always seek direct consent from a parent or guardian before collecting any information about children. When we collect information about a child or young person, we will make it clear as to the reasons for collecting this information and how it will be used, and aim to manage it in a way which is appropriate for the age of the child.

How we use your information

We use and analyse your information to keep in touch with you and to supply and improve our services. In particular, this means using your information to:

- Improve our (and third party partner) services and develop new ones.
- Send you information about our club by phone, post, email, text, picture message, online banner advertising, or other ways.

We are allowed to use your information in these ways and share the information as described below because:

- We need to so that we can provide you services and to manage your membership.
- We need to use some of your information to comply with legal and regulatory obligations
- You have given your consent to us using your data in relation to some forms of use. For example, in relation to using your information to send you emails and newsletters. You can opt out of this at any time. Please be aware that if you later decide to withdraw consent to your contact details being published it will not be possible to remove your contact details from printed material until such time as Club Diary until it is reprinted.

How we share your information

In connection with the purposes described above, we may share your information with others. This might mean sharing your information with:

- Our partner companies or agencies and their sub-contractors or prospective partners who help us run our services, for example our handicapping software and website.
- Hampshire Isle of Wight & Channel Islands Golf Union or England Golf.

We might also share your information:

- With any public authority or law enforcement agency (if they ask for it).
- To comply with law or regulations, or for possible legal proceedings.
- If one of our partners who are processing information for us are compelled to do so by law.
- If there's an emergency and we think you or other people are at risk.
- But we won't share your data with any third parties for marketing purposes.

Your rights

You have a number of legal rights in relation to the information that we hold about you, including:

- The right to request details of the information we have about you.
- The right to withdraw your consent to the use of your information where we are relying on that consent (for example, you can opt out of receiving emails & newsletters from us). Please note that we may still be entitled to process your information if we have another legitimate reason (other than consent) for doing so.
- The right to ask that we update your information if it is inaccurate or incomplete.
- The right to ask that we erase your information in certain circumstances. Please note that there may be circumstances where you ask us to erase your information but we are legally entitled to retain it.
- The right to request that we restrict the processing of your information in certain circumstances. Again, there may be circumstances where you ask us to restrict the processing of your information, but we are legally entitled to refuse that request.
- The right to make a complaint with the Information Commissioner if you think that any of your rights have been infringed by us. Details on how to contact the Information Commissioner are available from the Club Secretary.

How to check and update your information

Go to the website to look at your personal information. You can change and your account details whenever you like.

Other Important things to know

Companies outside the European Economic Area (EEA): We might give your information to other companies based outside the EEA. For example, like many companies, we may use cloud services from suppliers outside the EEA.

Where we transfer your information to companies outside the EEA, we will make sure it's protected in a manner that is consistent with how your information will be protected by us. This can be done in a number of different ways for instance:

- The country that we send the data to might be approved by the European Commission.
- The recipient company might have signed up a contract obliging them to protect your information.
- The recipient is located in the US and is a certified member of the EU-US Privacy Shield scheme.

In other circumstances the law may permit us to otherwise transfer your information outside the EEA. In all cases however, we will ensure that any transfer of your information is compliant with data protection law.

This Privacy Policy doesn't apply to other companies' sites that you get to through our website. So make sure you've read their Privacy Policy before putting your personal information on their site.

Retention of data

We will keep your personal information for only as long as necessary for the purposes for which it was collected, to provide you with services and to conduct our legitimate interests or where otherwise required by law.