



We've been working hard behind the scenes at Birchwood Golf Club to make sure that when the Clubhouse re-opens it is as safe as possible, whilst also following the latest government guidelines.

“CLUBHOUSE SAFE” SCHEME

We have developed a plan to keep you our members, visitors and staff well.

We also have some small but important requests for you which will help us look after you whilst in the Clubhouse

We ask that you:

Do not use the facilities if you have been advised to self-isolate through the track and trace scheme or are any displaying flu-like symptoms.

Follow the latest social distancing government guidelines, we will mark out the Clubhouse to help you and our staff to keep to the social distancing required.

There will be a one way system operating in the Clubhouse, in accordance with the attached plan and it will be on display on all entrance doors (Patio and Clubhouse doors will be entrance only), we would ask that you familiarise yourself with this plan.

Chairs and tables in our Clubhouse, XIX Suite and patio area will all be set up to ensure safe spacing, we would ask you not to move any tables and chairs to another area.

We will manage and monitor queues to make them as smooth and easy as possible.

The Clubhouse/course toilets will not be accessible from/to the clubhouse. The Mayflower/XIX toilets will be for the use of Clubhouse members and guests. All toilets will be regularly inspected and cleaned during the day.

Our staff will receive training in accordance with the latest government guidelines for safe working and they will be given everything they need to work safely, including training on social distancing and hand hygiene.

Our staff will complete a health questionnaire before the start of their shift.

Risk assessments will be undertaken to protect everybody including deliveries, our staff and suppliers.

Hand sanitisers will be at all entrances and throughout our Clubhouse.
We would ask that you maintain your own personal hand hygiene to protect everyone.

If possible we would ask members to top up their swipe card using the V1 App and visitors to use contactless payment methods for both drinks and food. Our Caterer now also offers the contactless option.

Food and Drinks will be served to your table in the safest way possible.

We will use disposable menus, so they can be recycled after your visit or taken home to use for your next visit.

Using the technology we have available to minimise contact with our staff wherever possible.

We are required to keep a register of all users of the clubhouse for a period of 21 days. If you pay for your drinks using your swipe card we will not require any further information from you. However if you pay using a contactless method of payment or cash at this point we will request some contact details from you. (For information – as yet we don't know what details are required.)

We would advise that at this time the Mayflower Suite will remain closed until further notice.

Please respect our staff and any requests they have, to keep YOU safe.

If you have any concerns during your visit please feel free to speak to a member of our staff or contact us by email on enquiries@birchwoodgolfclub.co.uk

Revised 7 July 2020

