

All reservation enquiries should be submitted directly to <u>reservations@royalaberdeengolf.com</u> for consideration. If the enquiry is to seek availability for tee times falling within the next 14 days, please call 01224 702571 (option 1) to speak to the reservations team.

Reservations Terms & Conditions

Visitor Direct Reservations

- 1. Visitors may book in advance subject to the receipt of full payment of green fee within 30 days of booking. Royal Aberdeen Golf Club retains the right to close the course(s) in exceptional circumstances without liability. In such circumstances the Club will offer all options outlined below in 1(a) however with no price differential to the customer. All cancellations shall be subject to the undernoted policy:
 - (a) Cancellations outwith 14 days of date of play will be offered the options of (i) rescheduling up to 12 months in advance at the same rate retaining 100% of the initial booking value (ii) a credit note, subject to difference in price when redeemed or (iii) a refund to the value of 75% of the initial booking.
 - (b) Any booking cancelled inside of 14 days of date of play shall not be entitled to any refund. However, the General Manager may exercise their discretion under exceptional circumstances in which case he/she may revert to offer one or all the options outlined above in 1(a).

Tour Operator Reservations

- 2. Tour Operators may book in advance subject to the receipt of full payment of green fee within 30 days of booking for groups of 6 players or less. For groups of 7 players or more Royal Aberdeen Golf Club will request a non-refundable deposit of 25% of the total value of the booking payable within 30 days of the booking with the remaining balance to be paid in full 60 days prior to the actual date of play. Royal Aberdeen Golf Club retains the right to close the course(s) in exceptional circumstances without liability. In such circumstances the Club will offer all options outlined below in 2(a) however with no price differential to the customer. All cancellations shall be subject to the undernoted policy:
 - (a) Cancellations outwith 14 days of date of play will be offered the options of (i) rescheduling up to 12 months in advance at the same rate retaining 100% of the initial booking value (ii) a credit note, subject to difference in price when redeemed or (iii) a refund to the value of 75% of the initial booking.
 - (b) Any booking cancelled inside of 14 days of date of play shall not be entitled to any refund. However, the General Manager may exercise their discretion under exceptional circumstances in which case he/she may revert to offer one or all the options outlined above in 2(a).
 - (c) Tour Operators delivering over £7k worth of revenue from the 1^{st of} January 31st December 2024 (Value subject to annual review) will receive a discount for all bookings the following year, any discount communicated for 2023 will remain. Large group bookings of more than 40 players maybe subject to revised pricing subject to the discretion of the General Manager and availability.

Last updated 15.11.2023.

Keith Grant General Manager