

# HALIFAX WEST END GOLF CLUB



## Coronavirus Promise for Visiting Parties

The West End Coronavirus Book with Confidence promise automatically applies to all existing and new bookings for 2021, you do not need to do anything. In relation to Coronavirus you are covered for the following,

1. We cannot offer the full experience you booked.
2. The course must close.
3. The UK Government restricts travel.
4. People in your party are unable to travel, or do not feel safe traveling, can be removed from your original booking numbers, and will not be charged\*



### I need to claim against the guarantee, what do I do?

All you need to do is call us on 01422 341878 option 1 at any point within the guarantee change window which is between 28 days and 3 days prior to arrival and you can:

1. Transfer your visit to new dates in 2021, free of charge\*
  2. If you do not know your new dates, we will apply your original booking payment against a future break, again free of charge\*
  3. Cancel your booking and receive a full no quibble refund.
1. Just call us on 01422 341878 option 1 during the guarantee change window period and our team will be delighted to help you.

\*Please refer to our booking terms and conditions below for more information.