



## Self-Catering Accommodation at Perranporth Golf Club

Terms and Conditions for renting a Lodge or Caravan at Perranporth Golf Club, Self-Catering Accommodation (PGC Accommodation)

Self-Catering Accommodation

Perranporth Golf Club

Budnic Hill

Perranporth

Cornwall

TR6 0AB

Tel: 01872 572454 (option 1)

Email: [secretary@perranporthgolfclub.co.uk](mailto:secretary@perranporthgolfclub.co.uk)

**Booking procedure:** Following an initial enquiry, we will email your provisional booking to you, if you have not filled one out on-line. A deposit of 25% of the total booking value can be made via Bank Transfer or by paying over the phone with a credit/debit card or via our Self-Catering Accommodation at Perranporth Golf Club website. Deposits are due at time of booking or within 30 days of placing a booking. Once your booking and 25% deposit is received, an email of confirmation will be sent to you and a reminder that the final balance will be due 28 days prior to your arrival.

*NB. No booking is confirmed until an email has been received from us, stating that we have received the deposit. The balance of the rental charge, is payable not less than 28 days prior to the start of the holiday. Failure to pay the deposit or balance in full by the due date will constitute a cancellation of the holiday by the holidaymaker. (See Cancellation Policy below) Please be sure to note the due dates of these payments as reminders are not routinely issued.*

**Cancellation Policy:** Cancellations will be accepted up to 28 days prior to arrival date. Your deposit will become Non Refundable if you cancel later than this. Should you cancel within 14 days of arrival, you will forfeit the total rental cost.

**If PGC Accommodation, cancels a booking:** You, the hirer, will be notified immediately in writing. If deposits and/or balance payments have been paid, they will refund all monies in full within fourteen working days.

**Change-over days:** We maintain flexible change-over days to accommodate our short stay Golf Breaks, thus giving you the opportunity to come for a 2 nights, 3 nights or 4 nights Golf Break (via direct telephone bookings only). Weekly rentals change-over day is a Saturday Only throughout the year.

*Please note: There will be no short stays during the main school summer holidays.*

**Arrival times:** Guests will be able to check in at 2.00pm on the day of arrival and must check out before 10am on day of departure. If you arrive early or wish to depart later in the day, please feel free to use the Golf Club facilities.

*NB. Early check-ins may be available – please enquire at reception prior to arrival. Please note during peak-season, check in may be slightly delayed. Late check out is subject to availability (e.g. after 10am) and there will be an additional charge. This MUST be arranged prior to your stay.*

### **Self-Catering Short Stay Golf Break T&C's:**

Golf element of Short Stay Golf Break: Tee times are recommended to be booked in advance of arrival. 'Unlimited Golf' does depend on course availability, which may be limited at weekends.

Only the 1st tee is bookable. Our course is rarely closed, but when it is, there will be 'course closed' signs on the 1st tee and putting green and on our club website ([www.perranporthgolfclub.co.uk](http://www.perranporthgolfclub.co.uk)). Please check before teeing off.

All golfers (Lead Golfer) are to check into the Golf Shop prior to teeing off, unless prior arrangements have been made, with either the Golf Shop or PGC Reception.

**Breakage Deposit:** At present we do not request a breakage deposit.

**Damages and Breakages:** All damages or breakages are to be reported as soon as possible to Perranporth Golf Club Reception and any cost of replacements must be met by you, the hirer.

**Cleaning:** Each unit is thoroughly cleaned between lettings. However, as there is only a limited period in which to clean them, we ask that you leave it and its contents clean and tidy. PGC Accommodation reserves the right to charge extra for properties not left in a suitable state.

*NB. If you have booked and paid by credit or debit card via our Self-Catering Accommodation at Perranporth Golf Club website your card details are retained for 7 days after your stay. You will be made aware of this when booking via our website.*

**Complaints:** If you are not entirely satisfied with the accommodation in any way, please contact Perranporth Golf Club Reception immediately so that the problem can be resolved.

**Heating and Electricity:** The heating, hot water and the electricity are all included in the terms.

**Hirer's Responsibility:** You, the hirer are responsible for the property and are expected to take all reasonable care of it. The person who makes the booking then becomes responsible for all aspects of the booking, warrants that he or she is over 21 years of age, a member of the party and that the party will not exceed the number stated on the booking form. Legally we must be informed of any alterations, additions or cancellations to the booking form. All booking forms will be checked on arrival to make sure we have all the correct information. Your party will conduct themselves in such a fashion as to cause no undue noise or

annoyance or disturbance to neighbouring proprietors or occupiers and you will leave the accommodation clean and tidy. PGC Accommodation or its employees, accept no responsibility for loss, injury or damage to any member of your party or your property, arising in any manner out of the let of the premises, however caused. PGC Accommodation reserves the right to eject clients from any of our properties for unruly or unacceptable behaviour as well as continuous rule breaking (EG Smoking in the accommodation).

**Pets:** Pets are welcome in All Caravans but only Lodges A & B. Lodges C & D are 'no pets allowed'. Please inform us at time of booking if you are bringing along a pet/s. If you bring a dog, they may not be left unattended at any time whilst in the accommodation units (unless it is in a cage) or on the site. They must not go on any seating or beds, and you must clean up any mess. Any damage or breakages must be paid for. Do not let your dog be a nuisance to others. Dogs must be kept on a leash at all times.

**Linen:** Bed Linen is included in the price, and beds will be made up on arrival. Towels (not beach towels) are included in all properties. Sofa beds - where requested will not be made up but linen will be provided.

**Force Majeure:** While every effort will be made by PGC Accommodation to provide the accommodation for hire, it is subject to variation or cancellation by PGC Accommodation, consequent upon act of God, War, Strikes, Riots, Lock-outs or other labour disturbances, Fire, Flood, restrictions in the use of Transport, Fuel or Power, Requisitioning, Shortage of Material or Transport or Labour or any other cause beyond the control of PGC Accommodation.

**Parking:** Parking is available alongside your accommodation. We require your car registration number(s) to be recorded on arrival.

**Credit Cards:** For your convenience we accept most major credit cards via our website or by calling us direct on 01872 572454 (option 1).

**Smoking is not permitted inside any of Perranporth Golf Club Self-Catering Accommodation properties. Please extinguish and dispose of any smoking materials responsibly.**