

# Membership Terms & Conditions

## **Definitions**

Club: means Theale Golf Club, North Street, Theale, Reading, Berkshire, RG7 5EX

We/us/our: means Golfworld Leisure Limited, t/a Theale Golf Club

# **Membership Categories:**

	Category	Definition & Course Access
1	Individual 7 Day	Access to the course 7 days a week
2	Individual 5 Day	Access to the course Monday to Friday, excluding bank holidays
3	Joint 7 Day	A couple living at the same address, access to the course 7 days a week
4	Joint 5 Day	A couple living at the same address, access to the course Monday to Friday, excluding bank holidays
5	Intermediate (30-34)	Golfers aged 30-34 on the date of joining/renewing, access to the course 7 days a week
6	Intermediate (26-29)	Golfers aged 26-29 on the date of joining/renewing, access to the course 7 days a week
7	Intermediate (22-25)	Golfers aged 22-25 on the date of joining/renewing, access to the course 7 days a week
8	Intermediate (18-21)	Golfers aged 18-21 on the date of joining/renewing, access to the course 7 days a week
9	Junior (under 18)	Golfers under 18 years of age on the date of joining/ renewing, access to the course 7 days a week.
10	Family 7 Day (2 adults & 2 children)	A family living at the same address, 2 adults and 2 children under 14 years of age on the date of joining/renewing, access to the course 7 days a week.
11	Adult & Child 7 Day (1 adult & 1 child)	An adult and a child under 14 years of age on the date of joining/renewing, living at the same address, access to the course 7 days a week.
12	Flexible	access to the course 7 days a week, points-based membership purchased through Playmoregolf

**NB:** Golfers aged under 14 must be accompanied by an adult at all times whilst at the club.

**Affiliation Fees:** means fees due to England Golf (for male and female members) and BB&O (for male members) or BWG (for female members). BB&O collect the fees from the club on behalf of the player. The club must collect those fees from every member. The club is collecting the fees on behalf of England Golf and the County; they are not part of the subscription and are therefore not club funds. These fees are due annually; on your joining date and thereafter on your renewal date and will be listed separately on your renewal invoice.

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- 1. These terms and conditions apply to membership categories 1 to 11 (inclusive).
- 2. Upon joining the club, you are committing to a 12-month fixed-term contract. Members can pay either by annual subscription in advance or pay monthly over 10 months, by Direct Debit.
- 3. Upon the date of joining, an admin fee is due plus the membership subscription (either the full amount upfront or the first monthly payment) and the corresponding affiliation fees. Affiliation fees due may vary if you are a member of another club, please advise us of the name and location of your other club and which club is your home club.
- 4. If paying over 10 months by Direct Debit, this online mandate needs to be completed for the purpose of setting up your Direct Debit for the remaining 9 payments. Once completed, the club will set up the amounts due to be collected. These 9 remaining payments will be taken on/around the 1<sup>st</sup> or the 14<sup>th</sup> of the month. This will not affect your renewal date.
- 5. If you pay for your membership in advance or over 10 months, we will write to you before the end of your membership term and invite you to renew for another 12 months.
- 6. In some circumstances (serious illness or other certified medical reason, loss of employment or redundancy) you may be allowed to suspend your membership for an agreed period (up to a maximum of 6 months). This request must be made to the club in writing, stating the reason for deferral and including supporting medical evidence/evidence that you cease to be employed and/or have been made redundant (such as a doctor's/hospital note or a note from your employer). We reserve the right to decline your application or apply an administration fee. Any such period spent suspended will not form any part of any agreed minimum number of payments. Such a suspension will also include suspension of all membership benefits.
- 7. All tee time bookings are to be made, subject to availability, via the BRS app/website, or by calling the club or in person at the club.
- 8. You can invite up to 3 guests per tee time, at the applicable guest rate for the date of play.
- 9. If over 18, you are eligible (subject to holding an active handicap) to enter all club competitions applicable to your age and gender. If you wish to play in a competition which is held on a day that is outside of your membership, you can play in the competition and pay the guest green fee for that day.
- 10. We will write to inform you a minimum of two weeks before the introduction of any price increase.
- 11. Membership prices are reviewed on an annual basis and we reserve the right to apply a price increase.
- 12. Additional terms are listed under the section "For all memberships at the club". Please see this section below.

### Flexible Membership via Playmoregolf

- 1. These terms and conditions apply to membership category 12.
- 2. Your agreement with Playmoregolf is as per their terms & conditions which can be found via this link, as well as these terms provided here.
- 3. You join the Playmoregolf scheme via their website which involves purchasing points for use to book tee times. The number of points required to book a tee time will vary depending on the time of day, day of the week and season.
- 4. Playmoregolf points can be used for booking tee times only. Golf Buggies, Driving Range tokens and ancillary items must be paid for by cash/card.
- 5. If you arrive prior to your tee time and choose to play at an earlier tee time, further points may be deducted based on the PMG Matrix.
- 6. As a playing member of a golf club, you will need to pay the relevant affiliation fees to Theale Golf Club. An invoice will be raised and sent to you within 2 weeks of you joining. These fees are due annually on your joining/renewal date. Affiliation fees due may vary if you are a member of another club, please advise us of the name and location of your other club and which club is your home club.
- 7. Playmoregolf will email you before the end of your membership term and invite you to renew for another 12 months. If "Auto Renewal" is selected in your playmoregolf account, your membership will renew automatically. You also have the option to upgrade to a "non-flexible" membership category (categories 1-11), should you feel you are making use of the facilities more regularly.
- 8. Due to the nature of the flexible membership, there is no option to suspend your membership at the club.
- 9. All tee time bookings are to be made, subject to availability, via the Playmoregolf app/website, at which point your points will be automatically deducted.
- 10. You can invite up to 3 guests per tee time, at the applicable guest rate for the date of play or by using your flexible points. If using your points, please book these guests in when making your original booking.
- 11. If over 18, you are eligible (subject to holding an active handicap) to enter all club competitions applicable to your age and gender, excluding honour board competitions and inter-club matches.
- 12. Additional terms are listed under the section "For all memberships at the club". Please see this section below.

# For all memberships at the club

- 1. The date you join is the start of your 12-month membership at the club and becomes your renewal date (we have no set joining date).
- 2. All members are required to have on their golf bag, their membership bag tag displaying their correct membership year and category.

- 3. If you do not wish to renew your membership, please notify us at least 14 days before your renewal date.
- 4. Tee times for all bookings must be adhered to or amended/cancelled as required. If you attend at a later or earlier time than booked, you may be refused entry onto the golf course until the next available tee time.
- 5. Members may be charged the full visitor green fee cost of a tee time if you fail to attend and without giving at least 24 hours notice to cancel your booking.
- 6. We may impose temporary 'fair usage' restrictions for tee time bookings, applied in exceptional circumstances where demand exceeds supply. We will make every effort to communicate these restrictions in advance.
- 7. You must use all equipment and facilities in an appropriate manner and give safe regard to your own health and safety and that of others.
- 8. Please inform us if your personal details change e.g. address, telephone number, e-mail.
- 9. The club may at any time withdraw all or any part of club facilities for any period or periods where and when it may be deemed necessary for repair, maintenance, alteration safety reasons or for alternative use.
- 10. We accept no liability for lost or stolen goods whilst on our premises unless as a direct result of our negligence. Property stored in lockers is at your own risk. Cars parked in the car park and all contents in them are your responsibility and we will not accept any liability for loss or damage to them.
- 11. By signing up to membership you agree that your membership fees shall remain payable throughout the membership period irrespective of your use of the facility. It is the responsibility of the member to ensure they use the facilities provided under this agreement. Theale Golf Club takes no responsibility for non attendance and as such refunds will not be issued due to non attendance.
- 12. Theale Golf Club reserves the right to adjust or amend the terms and conditions as necessary without prior notice. Members are requested to adhere to the terms and conditions of use. These may vary from time to time.
- 13. We reserve the right to cancel a membership without refund if these conditions are not adhered to.
- 14. The failure of us to exercise or enforce any right or provision of these terms shall not constitute a waiver of such right or provision. For example, if you miss a payment and we do not chase you, but we continue to provide you with access to the club, we can still require you to make the payment at a later date.
- 15. The Etiquette of Golf as detailed under Section 1 of the Rules of Golf by the Royal and Ancient Golf Club is adopted by the Club. Members are expected to be courteous and considerate at all times and respectful of our golf course. Slow play must be avoided at all times in the interests of every golfer. It is the duty of the golfers during every round to keep their position on the course and keep up with the players in front, or allow players through. Players should be ready to play as soon as it is their turn to play.

#### **Force Majeure**

The club is not to be held responsible for course closures however lengthy arising from the COVID-19 crisis or any supervening event, and no assurance of access to the club, clubhouse or facilities is given.

# **Privacy Policy**

Our privacy policy can be found <u>here</u>.

# Severability

If any provision of these terms is held by any court or other competent authority to be invalid or unenforceable in whole or in part, it shall not affect the validity of any other provisions and/or the remainder of the affected provision.

# **Governing law**

These terms are governed by English law.

#### **Contact Information**

Questions about the club and/terms should be sent to us at <a href="mailto:info@thealegolf.com">info@thealegolf.com</a>