

VICARS CROSS GOLF CLUB - WEBSITE GUIDE

(Complete revision 03/10/20)

IMPORTANT ADVICE FOR ALL MEMBERS

This note guides members through the imminent changes to the Club's Website.

The new website will soon be live but will no longer have the current Members Tee Booking link or have any members' only information such as news from the Board and contact details for members. These functions will continue to be provided to registered users through the new website using **Club V1 Members Hub** and **BRS DIRECT** portals.

Therefore, by end of this month (October) all members are advised to make sure they are registered for (1) ClubV1 Members Hub and (2) BRS DIRECT. Non-playing members need only register to (1) Club V1 Members Hub.

The following sections detail how to register.

If anyone has difficulties with accessing these systems then please email Bob Neeld on membership@vicarscrossgolf.co.uk with an outline of your issue and he will get back to you.

CLUB V1 MEMBERS HUB

The Club V1 Members hub gives access to the following functions: -

- View and Top Up bar account (will go live shortly when testing is complete)
- Enter scores and view leader board under "Today's Golf"
- View Members area content under the Club and Personal document tab,
- See the course status.
- Get latest news and results,
- Produce your Handicap certificate and see statistics,
- Look up members details for arranging matches, and see team events and KO's.

To register go to the Members tab on the Club Website and click on Club V1 Members Hub or use this link <https://vicarscross.hub.clubv1.com/> and follow the instructions.

When registering, use the same email address that you have held on the club's membership system.

TEE BOOKING

Use BRS DIRECT to book your tee times.

To register go to the Members tab on the Club Website and click on BRS DIRECT or use this link <https://members.brsgolf.com/vicarscross/login> and follow instructions.

Sign up using your membership registration number as your username. If you do not know it then use the forgotten username facility on the BRS Direct login screen and enter the email address held on the membership system.

Your registration will then be approved by Bob and you will get an email telling you this. You are then able to login into BRS and start tee booking.

Unfortunately, BRS will not operate on older, unsupported versions of the Apple operating system.

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HELP AND ADVICE

Forgotten Password or Username

The **BRS DIRECT/BRS Golf App password** is the number you used to register for the BRS system and both systems provide a Forgot Password/Forgotten Username functions.

The **Club V1 Membership Hub App** username is the email address you used to registered with and the app provides a Forgotten Passwords function.

Problems with changing email address

Change of Email Address: Either: -

Use the ClubV1 Members Hub Account tab, and go to my profile to make changes. This sends the request to “the office” for the change to be input.

Or as it far more straightforward, send an email to manager@vicarscrossgolf.co.uk.

Problems with ClubV1 Members hub after a change of email address.

When you change your email address at the Club, this will update your email address in your profile in the Club V1 Members hub and BRS system. But ClubV1 Members hub will still be set with your old email address for logging in that you used to originally register with.

So, when you change email address, you should then use the new email address to re-register on the ClubV1 Members Hub. However, make sure you accept linking to Vicars Cross golf club when you re-register on the Club V1 Members Hub otherwise the link to “Today's Golf” will not work.

OUR SYSTEMS

We use Club Systems International's (CSI) Club V1 Membership/Handicap system integrated with GolfNow's BRS Tee Booking System. The Club Website is provided by CSI and its address is www.vicarscrossgolf.co.uk.

Member specific functionality is provided using the BRS DIRECT and Club V1 Members Hub links on the website. No downloads are required to use these links.

OPTIONAL APPS

The ClubV1 Members hub also has Android/Apple version which you can download.

The BRS Golf App for Apple/Android can be downloaded and this has the same functionality as BRS DIRECT aside from not showing your Competition Purse.

PRIVACY POLICY

The Club's and EGU's privacy policies are on the Club Website under the “Our Club” tab.

End of note