



Board meeting minutes July 1st @ 18:00 pm

Present: Ray Smith, President, Derek Hughes, Captain, Jeremy Sheard, VP, David Richmond, VC, Phil Stanton, Charlie Turner, Steve Herd, Martin Barber, Richard Blackburn, Acting Secretary, Julie Winn, Secretary Elect.

President's remarks: welcomed all members present & a particular welcome to Julie Winn who will be taking over the Secretary role mid August.

Presentation Julie Winn: Julie introduced herself to the Board & thanked them for the opportunity to share her vision of the future for HHGC. In summary, the main points of her presentation at her job interview were delivered & featured around:

- Benefits to members
- Ensuring a sound financial position
- Focus on income generation to secure the future
- Good governance
- Implementing a 5 year strategic plan
- Introduce an organisational road map
- Provide a digital marketing plan
- Come up with a Vision/Mission statement (Directors were challenged to bring their version to the next Board meeting)

Apologies: NIL

Minutes from previous meeting: approved JS, seconded DH

Matters arising:

- Roof repairs – report promised next week
- Boiler – JW to ensure we get quotation for repair/replacement
- 1 table has now been allocated at the halfway house on Saturdays for golfers mid round
- Club Insurance – meeting arranged for review/renewal later in the month & competitive quote being obtained. NB we have an issue re unsatisfactory hard wiring electric report that had not been actioned by former secretary but now being attended to
- Club handyman – CT now being mentored by Frank Eastwood

- Smart survey – now installed

Correspondence:

- Follow up letter received from a member regarding removal of snooker table which will be acknowledged in that main learning point was that there needs to be better communication with the membership
- A member wrote in regarding poor representation of numbers in junior section, compared to other local clubs; reply will feature around problems COVID related & impetus will be applied when restrictions are finally lifted

Suggestion book: None, still withdrawn

Finance Report: SH added to finance report circulated:

- Revenue in line with budget
- Margins improved
- House costs up by 40% which doubling up of bar staff is contributing to – we are to monitor closely
- Course costs in line with budget
- Review of stock taking process undertaken – recommend that we continue with existing arrangement which is entirely satisfactory & relatively low cost
- We need to review Heineken contract & give special attention to potential to bring line cleaning back in house

House Report:

NIL but question asked re replacement for John W who resigned last month – DGR would aid/assist new General Manager who should take ultimate responsibility

- RB to check Club Rules for position when a Director resigns mid-term.
- DGR gave brief overview of social events deliberations around hosting a dinner on presentation night – do we run a survey to members?

Greens Report:

- Glowing reports being received from participants in recent events
- Appreciation of hard work by greens staff is noted
- Performing well to budget
- Maintenance week will be after finals day
- Looking at potential of a divot evening
- Staffing package re pay/hours/flexibility/holidays needs to be constantly reviewed to retain numbers
- Plan to be implemented to level off 6th & 14th tees

Competitions Report:

- Slow play improved on Saturdays with alteration to 10 minute intervals from 8 minutes
- Jubilee Scratch showing signs of poor turnout with much discussion over potential change of format – agreed that discussion needs to take place in good time before next season
- Team golf performing well, especially Juniors
- Score input discussed in detail with penalty paper put forward by CT – agreed that we need to display educational material to help members better understand the concept
- Agreed for need to co-opt member(s) onto comps committee

Update from Managing Secretary:

- Outline of recent incident on golf course that resulted in disciplinary action – DH to speak to injured party re background to decision made
- Complaint made re early closing on Tuesday evening of England match when member(s) refused drinks & clubhouse closed when coming off the course – RB to speak to Bar Manager

Items raised by Directors:

SH gave outline of discussions with RR as a result of JW's recent appointment and the role that the Club required him to fulfil:

- SH/DH currently drafting new terms with increased commercial responsibility, which will be presented at the next Board Meeting
- There is to be close liaison with new Secretary Manager & remuneration to be linked to financial performance

DH gave summary of recent meeting with Messrs Bestwick & Roberts (present at request of SB) – main objective was to reinforce standards of behaviour & respect.

Letter to be prepared to SB/CR to confirm outcome of meeting.

Any other business:

- Gamcare – to download poster to display re current problems within society re gambling
- Benches – agreed on black plastic benches to be displayed on course to provide sense of uniformity
- DGR:
 - Need to include good outdoor area(s) in 5 year plan
 - We need to plan a members forum as soon as we are allowed
 - 19th Bar – are we agreed in getting new large screen TV? YES.
- JS – where are the brochures that businesses have been advertising in? RB to investigate.

- CT:
 - Discussed Invitation day format & costings
 - Catering requirements for club matches needs to be discussed at renewal of contract
- SH:
 - Club V1 recently appraised – underused with plans to upgrade
 - Course assessment to be undertaken on improvements possible via a soil importation project that SH/PS/KO’N will evaluate – any proposal will be subject to full member consultation
 - Honours Board – woefully out of date; RB to action
 - Tee markers are poor – to research replacement/alternatives
- PS – reviewing Buggy policy to attach within each buggy & get members/visitors to sign for hire
- RS – to pursue Dirs trip for 24/10 to Notts Golf & Country Club who still hold a deposit from last year

Date of next meeting: 22nd July.