Return to Golf Protocol
11th May 2020

WHEN WE RETURN
PLAY SAFE
STAY SAFE

englandgolf.org
Introduction

As one of the first sports to be allowed to resume, there is a major responsibility on golf clubs and golfers to ensure that our sport is conducted in a safe and responsible manner. Full adherence to the provisions of this Protocol is absolutely essential. It should be noted that the Government continues to monitor the situation closely and has not ruled out the reintroduction of restrictions which could see golf clubs closed once again if the Protocols are not followed.

We hope that our members fully embrace the new Protocols as they have been put in to safeguard everyone of us, and they could become the new norm for many months.

In light of the current Coronavirus pandemic, and in line with England Golf’s ‘Play Safe, Stay Safe’ guidance, you must agree to the following code of conduct prior to completing your online tee time booking.

At all times, social distancing measures MUST be observed, and a tee time MUST be pre-booked online prior to using the course. NO BOOKING, NO PLAY!

This is for Coronavirus safety reasons and traceability if there was to be an outbreak.

For golfers, the measures cover each step of the journey from home to 1st tee and back home again. At the golf courses, these measures are in place seven days a week.
Course Access

In the initial period following the club’s re-opening, access to the course is limited to club members and staff. Member guests will be welcomed to the course from Monday 18th May and visitors from Monday 1st June. To initially access the course, a player must:

• Be an active member up to date with all subscription payments
• Not have been out of the country in the last 14 days
• Not be in self-isolation
• Have NO Coronavirus symptoms
• Have a pre-booked tee time

Facilities

All facilities will remain CLOSED until further notice with the exception of Golf Reception which will be open with restrictions.

If you are a member who stores their equipment in the locker room or undercroft, you will need to make an appointment to gain access to collect your equipment. This will need to be done prior to the day you wish to play, and then stored away from the club until further notice.

There will be no toilet facilities open at the Club, please bear that in mind before arriving.
Booking & Arrival

• Advanced online tee time reservation is compulsory and only TWO BALLS are permitted.
• Tee time reservations will not be taken over the phone during the initial period of re-opening
• When restrictions are eased, visitors MUST have to book and prepay online
• We require all players to provide a phone number and email address to enable contact tracing
• All golfers will be made aware of our measures prior to their visit
• Golf equipment should be washed before a player leaves home
• Golfers should travel to the club alone, or with a member of the same household
• Please park sensibly and adhering to the social distancing policy
• Arrival at the course no more than 20 minutes prior to reserved tee time
• Observe physical social distancing always and resist the temptation to mingle
• Locker rooms are closed. Arrange golf attire and change footwear at the car

Check-in and Golf Reception Protocol

• Mandatory check in at the Golf Reception by one golfer per tee time between 08:30 & 17:30
• Two-metre external queue markers at a single Golf Reception entry point
• Must apply provided hand sanitiser before entering the Golf Reception
• Follow one way directional policy once in place.
• Only one person at a time permitted inside the Golf Reception, strict one in one out policy.
• Essential golfing items will be available to purchase
• Card payment preferred
• A limited number of trollies and single use buggies will be available
• Scorecard to be issued upon check in
• Social golf only. There will be no competitive golf until further notice
To the First Tee

• Social distancing observed at all times
• Groups restricted to 2-balls at 10-minute intervals
• Practice areas are CLOSED to all players
• Arrive at the 1st tee no more than 5 minutes prior to the reserved tee time
• Social distancing ground markers identify the 1st tee waiting areas
• Any player(s) not following protocols will be asked to leave the course
• Tee off times strictly observed to ensure minimum 10-minute group spacing

On the Course

• Social distancing observed throughout, particularly on tees and greens
• Rubbish bins, divot bins, ball washers and benches are all out of use.
• Bunker rakes removed, players to smooth sand with feet after shot
• Flagsticks to remain in the hole and must not be touched, Hole cups have been filled
• Do not double back to play again if a ball is lost, unplayable, or in a penalty area
• Players must not pick up another player’s equipment or golf ball
Getting Home Safely

• Post-round, players must return straight to their cars
• Lockers cannot be accessed to store belongings
• A staff member will be on-site until 18:00
• Ensure clubs and equipment are cleaned thoroughly after use
• Players must call or email the golf club with any post-round health issues or COVID-19 related queries, at the earliest possible opportunity

These guidelines are issued for your continued safety whilst we are in the grips of the Covid-19 Pandemic and are essential to enable the course to be re-opened for play.

I would like to thank you in advance for embracing them and please enjoy your golf.