





Welcome to Kettering Golf Club from your Club Welfare Officer.

Introduction and overview

Every Golf Club has a responsibility to make sure that young people under the age of 18 years have their enjoyment, safety and protection at the heart of all planning and activity within the Club.

Here at Kettering Golf Club we make sure that we respond to this responsibility in a number of ways. Very importantly, we are continually developing and up-dating our Policies and Practices in line with advice and recommendations from The English Golf Union, which includes essential guidance on Child Protection and Safeguarding within the Club. Our full Policies can be found within the Secretaries office.

The role of the Club Welfare Officer (CWO) is make sure that The Management Committee is fully aware and active in its responsibilities towards the safety and protection of all young people, as well as to provide an accessible and approachable person for young people and their parents or carers, where issues, or concerns may arise. These issues may range from worries about not fitting in or feeling left out, an individual dangerous incident or situation, other adult or young persons' behaviour or more serious allegations against another person, volunteer, member or professional at the Club. The CWO is responsible for responding to any allegations, concerns or child protection incidents and for passing on information to the appropriate National Governing Body, Child Protection Services and the Police where appropriate.

The CWO is also an active playing member of Kettering Golf Club who is frequently at the Club and has substantial experience of Safeguarding and Child Protection as part of their career background.

A more detailed explanation of the CWO role can be found with the 'Safeguarding and Child Protection Policy'.

Information for you to keep at hand

Your Club Welfare Officer here at Kettering Golf Club is (Mrs) Sally Bingham, and I look forward to meeting all young people and their parents during my active duties within this role, as well as in a more social and informal way as a playing member of the club. I am often at the club on Tuesdays and Thursdays as well as other days, and pop in to meet with our Golf Leaders and Management Team on a regular basis. I have already met some young golfers and their parents during the coaching sessions run by Nick and Darrin Keech, and hope to introduce myself to more people as I mingle.



The Golf Club has appointed me to this voluntary role because of my 28 years' experience in Education and in particular because of my experience and qualifications in Safeguarding and Child Protection. I

have a wealth of experience in supporting and dealing with very sensitive personal issues in a confidential and professional way.

I am here to support you to feel valued, safe and confident to discuss any issue, grievance or worry that you may have as a result of being here at our Golf Club, and hope that you feel able to contact me on an informal or a more formal basis using any of the methods below. This contact may be in complete confidence, for example, if you are unsure about how to approach an issue and need advice, or if the nature of the contact is more serious then I will advise you that the issue needs to be recorded and will be reported by me to the necessary Golfing Authority, Child Protection Services or Police. Alternatively, if I am aware of any serious child protection issue from any source then I will, without permission, contact the appropriate services as a matter of duty.

I am confident that there will be little need for me to act in many serious incidents or allegations if all guidelines, codes of conduct and agreements are understood and upheld by all members, professionals, volunteers, young people and parents. However, we must all remember our own individual responsibilities to work together to safeguard ourselves as well as others enjoying the facilities of Kettering Golf Club.

I look forward to meeting more of you and hope that you feel confident to stop and chat and help us to continually find ways to make our Club as welcoming and safe as possible.

Please feel free to contact me in any of the following ways:

Home phone: 01536 762882

Mobile phone: 077 941 463 95

E mail: <u>sallyjanebingham@hotmail.co.uk</u>

Via other members at the Golf Club or the Office.