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|  | **Experience** | **Comment** |
|  |  |  |
| 1. | Increase Car Parking Spaces specifically have a members car park |  |
| 2. | Improve signage in the car park |  |
| 3. | Improve security in the Car Park |  |
| 4. | Provide Assistance with golf clubs from Car Park or have club drop off area and staffed |  |
| 5 | Improve the service Journey from Courtyard to First Tee |  |
| 6. | Improve Staffing levels for  Courtyard/Shop/Starters/Rangers |  |
| 7. | Offer annual buggy/trolley rental |  |
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|  | **Golf Courses** |  |
| 1. | John Plummer to develop a plan for both courses specifically   1. Bunkers/Including rakes 2. Greens Tee/Boxes/Fairways/Rough 3. Better definition of the Rough vs Fairways 4. Litter bins/Seating/Ball washers |  |
| 2. | What is the plan to improve Course Maintenance staffing levels |  |
| 3. | Re-Instate Halfway houses to serve Hot Food |  |
| 4. | What is the plan for the 4th and 6th holes on the O’Meara. What plans for 1st and 17th? |  |
| 5. | What is the overall plan for the Monty Course to improve the golfing experience for Med to High Handicappers |  |
| 6. | Improve the practice area – opened all year |  |
| 7. | Improve the paths on the course |  |
| 8. | Restrict access on the course for non-golfers |  |
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|  | **Club House** |  |
|  | Implement recommendations from Chris Henney Report |  |
|  | Improve Staffing Levels so that there are always folks available at the Members area both in the seating area and at the bar |  |
|  | Re-introduce ordering from the tables and allow folks to open Tabs |  |
|  | Overall Food quality needs to improve along with the Menu |  |
|  | Facility needs to be in place to check balance on people cards and to place credit on cards |  |
|  | The atmosphere must improve for the members. The club house should be for Golfers only and not hotel guests |  |
|  | What is the plan to upgrade changing room and separate Members changing area from Hotel guests changing area |  |
|  | Improve the lockers in the Changing Rooms (broken hinges, missing keys, etc.) |  |