



## MANAGEMENT COMMITTEE MEETING 20.11.18 : 7.30pm

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### PRESENT

Chairman Peter Smith (PS) Secretary Rosey Foster (RF) Treasurer Phil Jones (PJ)  
Men's Captain Norman Spiller (NS) Ladies' Captain Mina Crowe (MC)  
Ladies' Vice Captain Pat Collins (PC) General Manager Jonathan Gray (JG)

### 1 APOLOGIES FOR ABSENCE

1.1 Graham Norris Men's Vice Captain (GN)

### 2. MINUTES OF THE MEETING

2.1 Minutes of previous meeting 16.10.2018

**Agreed**

### 3. MATTERS ARISING

**Action**

#### Action from Minutes 16.10.18

3.1 JG confirmed that Astro turf is to be laid at the top end of the path of the 7th, the depression to the left of pole on 17<sup>th</sup> will be filled in. In addition red posts are to be placed by ditch on 15<sup>th</sup> previously agreed. PC asked if the fairways on 4<sup>th</sup> and 9<sup>th</sup> holes could be brought back towards tee area.

**TEdwards/JG**

3.2 JG reported that the new post boxes were in place and the trophy cupboard has been repaired. There is a new scorecard box beside the PSI terminal. Notice boards are to be covered with green baize with new signs. On going discussions re a TV screen showing club and live leader competition information. Screen to be placed over left side of café bar.

**JG/PS**

3.3 Nine and Wine: Dates to be confirmed for 3-4 events during 2019 to encourage flexi-members to full membership, new members and showcase HGC.

**GN/PC/JG**

### 4. REGULAR REPORTS

#### 4. Chairman

4.1 Juniors: No further information or plans received. Will Butterfield (new Junior member co-ordinator) to be invited to January MCM meeting to confirm 2019 Junior plans.

**RF/JG**

**4.2 Presentation Night:** Thanks and congratulations to NS and MC on a successful and enjoyable evening. Both Home Start and Prostate Cancer charity Trustees were delighted to be presented with charity fund cheques amounting to over £9k each.

- 4.3 JG confirmed that the service and quality of food on the evening was not as expected and recompense is being arranged.
- 4.4 PS reported that a meeting with Adam Christopher (Sales team manager ) had been useful and a further meeting is planned for 2.30 on 18.12.18 to include PJ/PC/MC/Peter Becque and new sales team members Rachel and Jake, in order to confirm membership processes.
- 4.5 Meeting fixed with Alex Wood from CSI to go over various HGC/CSI interface issues. Pre-meeting arranged for 22.11.18
- 4.6 World Handicap System (WHS): Main Hoebridge and Shey Copse have been re-measured. New signage for holes 5, 7 and 18 on Hoebridge have been ordered. New scorecards with revised stroke indices for men on 5<sup>th</sup> and 7<sup>th</sup> ordered.
- 4.7 England Golf: Andy Richardson (AR) attended EGU workshop . Start of WHS may be delayed to from January 2020 to April or November 2020. AR plans two presentations for members on new 2019 rules. Dates to be announced. BGL to promote and support with light refreshments. **AR/JG**

## **6. General Manager**

- 6.1 BGL2019 budget confirmed. Sales have been on target with six new Flexi members this month.
- 6.2 Driving range improvements planned to include more lighting. Some closure time may be required early in the day.
- 6.3 PJ stated the red tee stones on Shey were confusing for men. It was proposed and agreed that half the stone could be painted diagonally yellow. **Terry/JG**
- 6.4 Past Captain's Day 13.10.18 was well attended but the lunch was disappointing. Some recompense will be made to the club.

## **7. Secretary**

- 7.1 Club Honour boards: 2018 winners will be in place by AGM **JG**
- 7.2 Club v1 mailing system has caused delay in sending AGM papers to members.

## **8. Treasurer**

- 8.1 Independent Examiner (Roger Newth) approved and signed the HGC accounts. PS and the MCM warmly thanked PJ for his stewardship of the Club funds. Copies of the signed Accounts, 2018/19, summary budget with explanatory notes and report of Charity funds will be emailed to members before the AGM **RF**
- 8.2 Roger Newth (RN) is willing to examine accounts in 2019. It was agreed to pay RN his honorarium **PJ**
- 8.3 PJ discussed whether the Charity funds should be held in a separate account. RN has agreed to include the Charity funds in his examination if this is separated. PJ is investigating if there are any hidden costs.
- 8.4 2019 HGC Charity to be towards Ovarian Cancer
- 8.5 2019 Competition Entry form to be revised. Copies to be sent to MC members for confirmation before circulating to members **RF**
- 8.6 Mixed Pairs: 21 pairs drawn in competition but not all fees paid with forms. It was agreed that forms are required to be submitted with payment for audit. PJ to advise Captains on missing fees **PC/GN**
- 8.7 PJ noted 3 teams have been submitted for Mary Forster competition. Club pays for two whose additional costs being borne by the club where applicable.

MC to investigate. In discussion a similar position was noted for the men, with two teams entered for the Gordon Forster, the club paying for one. In both cases the club would only be giving financial support to two teams. MC/PC/GN

8.8 Club kit: Examples to be available at AGM before order confirmed. Further discussion required, notably in regard to the colour of the men's kit. PC/GN

## **9. Men's Captain**

9.1 Stroke indices for 5<sup>th</sup> and 7<sup>th</sup> holes on the Hoebridge course for men have been swapped and have been in play since 1<sup>st</sup> November

9.2 Poppy Day Texas scramble competition very successful raising £408 for the British Legion. Thanks to JG for supporting this event .

9.3 Presentation Evening: Went well (60) members and guest attended. Comments Regarding food and service have been discussed with JG.

9.4 Men's midweek 4somes: To be arranged

9.5. Beaujolais day on 15.11.18 was well supported and successful.

9.6. Men's Murphy competition played on 17.11.18. Winner James Glenholme

9.7 Winter League matches have started.

9.8 Men's Christmas Bash is on 12.12.18

9.9 Men's Yellow Ball organised for Monday 17<sup>th</sup> December.

9.10 SKORE: Men's committee agreed to a trial of one year for mapping processes.

## **10. Lady Captain**

10.1 Recent events: 8<sup>th</sup> November – The inaugural “2 course challenge” playing 18 holes on the Maybury and 9 holes on the Shey course and was very popular.

39 ladies played including some players who usually play on the Shey course.

10.2. The Ladies' General Meeting was held on 23<sup>rd</sup> October. A QA session produced interesting feedback.

In summary members would like –

- More social events, better service at the bar, cleaner work areas, better food, coffee machine, and better course maintenance on the Maybury and Shey courses.
- Club website should have a higher profile, with more current information, a broader compass e.g info about social events and NAPGC events and more user friendly.
- Kit – not wool, navy top for ladies with coloured or white polo shirt.

(Full answers in appendix 1 below)

10.3 The Ladies' Committee had raised several points concerning Skore process mapping. Mark Pearce had kindly started work free of charge with Ann Ryzner and Sally Royall but now the Men's Committee had agreed to a year's trial a more formal structure was required. Responsibility for administering the site and editing the material would rest with Mark but it would be freely available on the club website. Most of the instructions for procedures would be written by Mark. The financial commitment would only last as long as the club was benefitting from the system.

10.4 . A “kit” committee meeting was held on 8<sup>th</sup> November. A final decision had yet to be made on the colour for the men's jumper though the Committee noted there were strong reasons for keeping the current bottle green together with a white polo shirt. The ladies would move to a navy and white colour scheme as the mint green

colour was no longer available – the Greg Norman range has some reasonably priced and suitable clothing, Graham Norris agreed to liaise with Ian (from the shop) to order some samples for members to try.

10.5. Teresa Green and Dorothy Buckrell are standing down from the Ladies' Committee.

10.6 Carol Hardy has agreed to take responsibility for the Charity Eclectic and the purchase and distribution of prize vouchers.

## **11.ANY OTHER BUSINESS**

11.1: The Committee welcomed the nomination of the Men's Vice Captain for 2019 and it was duly ratified.

11.2: PS suggested there needed to be more structure around the club's various IT and communications activities with clear responsibility for such things as club information on the website, PSI, the Hub and SKORE. He would discuss this with Bill Goodman, PC, Mark Pearce and John Head at the meeting scheduled for 22.11.18.

11.3 HGC Men and Ladies Foursomes: PS wondered if this club competition should be played over more than one day in line with other club championships, particularly as the men's and ladies' were board competitions. The meeting discussed but concluded that it would be difficult to fit in the diary owing to other weekend match competitions.

11.4. Flexi-members: PS noted that Flexi members are growing but that under the club's constitution those who pay full fees do not have the same voting rights as 5 and 7 day members. It was agreed for further discussion in 2019 as an amendment to the Constitution would be required if this were to change.

11.5 PC put forward that all club trophy competitions should be subject to the same entry criteria as club Board competitions eg: members to have played in 4 qualifying competitions including one medal during the current year. This was agreed in principle. RF to draft statement.

**RF**

## **12. DATE OF NEXT MEETING** Tuesday 18<sup>th</sup> December 7.30pm

Meeting ended at 9.35pm

Signed: Chairman .....Peter Smith .....Date

## **APPENDIX 1**

Responses from Ladies' Annual General meeting discussion groups.

Q.1. What have you enjoyed at Hoebridge this year ?

- Fun competitions
- Charity Events
- Social Events
- On line booking and inputting of scores
- Re-introduction of Invitation Day
- Chairman's BBQ

What have you not enjoyed?

- Food
- Mats on Shey in poor condition
- Bunkers on Maybury in poor condition
- Clubroom often unavailable
- Bar area and patio often dirty – poorly maintained
- Long queues to be served
- Lack of coffee machine for a quick half-time coffee

Q.2. Do you use the club website – if not what would encourage you to use it more often?

- Make it easier to find/access
- Have a link from Hoebridge Centre website
- Not user friendly
- Not much on it – need more interesting content – advertise upcoming events well in advance
- Social news
- Offers in the shop
- Include Surrey and NAPGC events
- Have a Twitter account or club hub feed

Q.3 What should constitute Club Kit?.

- Polo shirt, navy trousers or skort and outer garment.
- The consensus was for a navy top and trousers/skort with a white or coloured polo shirt
- There was a bias against wool for the top.